



# **Lincoln Boyhood National Memorial**

## **Visitor Study Summer 1997**

**Report 96**  
Visitor Services Project  
Cooperative Park Studies Unit



University of Idaho



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# Lincoln Boyhood National Memorial

## Visitor Study Summer 1997

Chris Wall

### Visitor Services Project Report 96

December 1997

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Chris Wall is a VSP Research Associate based at the Cooperative Park Studies Unit, University of Idaho. I thank the staff and volunteers of Lincoln Boyhood National Memorial for their assistance with this study. The VSP acknowledges the Public Opinion Lab of the Social and Economic Sciences Research Center, Washington State University, for its technical assistance.

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## Visitor Services Project Lincoln Boyhood National Memorial Report Summary

- This report describes the results of a visitor study at Lincoln Boyhood National Memorial during July 3-9, 1997. A total of 520 questionnaires were distributed to visitors. Visitors returned 415 questionnaires for an 80% response rate.
- This report profiles Lincoln Boyhood National Memorial visitors. A separate appendix contains visitors' comments about their visit. This report and the appendix include summaries of those comments.
- Eighty-one percent of the visitor groups were family groups. Twenty-seven percent of visitor groups were groups of four and 26% of the groups were groups of two. Thirty-six percent of visitors were age 15 or younger and 27% were in the 31-45 age group.
- Eighty-four percent of visitors were making their first visit of the past twelve months to Lincoln Boyhood National Memorial and 64% were making their first visit of the past five years. Thirty-nine percent of the visitor groups spent two hours at the park while 25% spent one hour. Seventy percent of visitor groups made their first stop in the visitor center area.
- United States visitors were from Indiana (48%), Illinois (10%), Kentucky (8%), 36 other states and Washington, D.C. There were not enough international visitors to provide reliable information.
- On this visit, the most common activities were visiting the Living Historical Farm (93%), visiting the Memorial Visitor Center (87%) viewing museum exhibits (66%) and walking or day hiking (59%).
- Previous visits (31%), travel guides/tour books (25%), and maps (23%) were the most used sources of information by visitor groups. Seven percent of visitor groups received no information prior to their visit.
- Thirty-five percent of visitor groups indicated that an interest in history was their primary reason for visiting the park and another 30% listed visiting an Abraham Lincoln site as their primary reason.
- The most commonly visited sites in the park were the Living Historical Farm (92%), the Cabin Site Memorial (88%), the Memorial Visitor Center (87%) and Nancy Hanks Lincoln's grave (80%).
- In regard to the use, importance and quality of services, it is important to note the number of visitor groups that responded to each question. The services that were most used by 375 respondents were grounds maintenance (87%) and living farm maintenance (87%). According to visitors, the most important services were restrooms (93% of 271 respondents) and visitor center maintenance (92% of 295 respondents). The highest quality services were visitor center maintenance (98% of 294 respondents) and grounds maintenance (95% of 315 respondents).
- Fifty-two percent of visitor groups were unaware of the entrance fee for the park. Forty-one percent of visitor groups were willing to pay a higher fee if the money would help support park operations.
- Sixty-three percent of visitor groups felt that auto and train traffic within the park does not impact the setting of the living farm, while 14% indicated that there were impacts from the traffic.
- Thirty-nine percent of visitor groups spent from \$1 to \$50 on lodging, travel, food or "other" items such as souvenirs, film and gifts in the Lincoln Boyhood National Memorial area. Thirteen percent spent no money. Of the total expenditures by groups, 32% was for lodging and 28% was for food. The average *visitor group* expenditure as \$112. The average *per capita* expenditure was \$28.
- Ninety-four percent of visitor groups rated the overall quality of visitor services at Lincoln Boyhood National Memorial as "very good" or "good." Less than one percent of groups rated services as "very poor." Visitors made many additional comments.

For more information about the Visitor Services Project, please contact the  
University of Idaho Cooperative Park Studies Unit; phone (208) 885-7129 or 885-7863.

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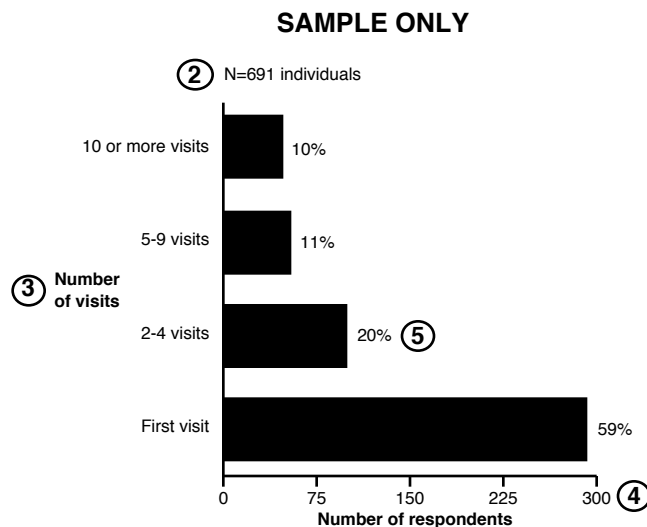
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## INTRODUCTION

This report describes the results of a study of visitors at Lincoln Boyhood National Memorial. This visitor study was conducted July 3-9, 1997 by the National Park Service (NPS) Visitor Services Project (VSP), part of the Cooperative Park Studies Unit at the University of Idaho.

A **Methods** section discusses the procedures and limitations of the study. A **Results** section follows, including a summary of visitor comments. Next, an **Additional Analysis** page helps managers request additional analyses. The final section has a copy of the **Questionnaire**. The separate appendix includes comment summaries and visitors' unedited comments.

Most of this report's graphs resemble the example below. The large numbers refer to explanations following the graph.



① **Figure 4: Number of visits**

- 1: The figure title describes the graph's information.
- 2: Listed above the graph, the 'N' shows the number of visitors responding and a description of the chart's information. Interpret data with an 'N' of less than 30 with **CAUTION!** as the results may be unreliable.
- 3: Vertical information describes categories.
- 4: Horizontal information shows the number or proportions in each category.
- 5: In most graphs, percentages provide additional information.

## METHODS

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### **Questionnaire design and administration**

The questionnaire for this visitor study was designed using a standard format that has been developed in previous Visitor Services Project studies. A copy of the questionnaire is included at the end of this report.

Interviews were conducted with, and questionnaires were distributed to, a sample of visitors who arrived at Lincoln Boyhood National Memorial during the period from July 3-9, 1997. Visitors were sampled as they entered the park's visitor center or arrived at the Living Historical Farm.

Visitor groups were greeted, briefly introduced to the purpose of the study, and asked to participate. If visitors agreed, an interview, lasting approximately two minutes, was used to determine group size, group type, and the age of the adult who would complete the questionnaire. This individual was given a questionnaire and was asked his or her name, address and telephone number for the later mailing of a reminder-thank you postcard. Visitor groups were asked to complete the questionnaire during or after their visit and then return it by mail.

Two weeks following the survey, a reminder-thank you postcard was mailed to all participants. Replacement questionnaires were mailed to participants who had not returned their questionnaires four weeks after the survey. Eight weeks after the survey, second replacement questionnaires were mailed to visitors who still had not returned their questionnaires.

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### **Data analysis**

Returned questionnaires were coded and the information was entered into a computer using a standard statistical software package. Frequency distributions and cross-tabulations were calculated for the coded data, and responses to open-ended questions were categorized and summarized.

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This study collected information on both visitor groups and individual group members. Thus, the sample size ("N") varies from figure to figure. For example, while Figure 1 shows information for 408 visitor groups, Figure 3 presents data for 1,525 individuals. A note above each graph specifies the information illustrated.

### **Sample size, missing data and reporting errors**

Occasionally, a respondent may not have answered all of the questions, or may have answered some incorrectly. Unanswered questions result in missing data and cause the number in the sample to vary from figure to figure. For example, although 415 questionnaires were returned by Lincoln Boyhood National Memorial visitors, Figure 1 shows data for only 408 respondents.

Questions answered incorrectly due to carelessness, misunderstanding directions, and so forth turn up in the data as reporting errors. These create small data inconsistencies.

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Like all surveys, this study has limitations which should be considered when interpreting the results.

### **Limitations**

1. It is not possible to know whether visitor responses reflect actual behavior. This disadvantage applies to all such studies and is reduced by having visitors fill out the questionnaire soon after they visit the park.

2. The data reflect visitor use patterns of visitors to the selected sites during the study period of July 3-9, 1997. The results do not necessarily apply to visitors during other times of the year.

3. Caution is advised when interpreting any data with a sample size of less than 30, as the results may be unreliable. Whenever the sample size is less than 30, the word "**CAUTION!**" is included in the graph, figure or table.

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Park staff seemed to feel that visitation was a little lower than that for the same time period during previous years. The first few days of the fieldwork were hot and humid, and this may have affected the visitation level.

### **Special conditions**

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## RESULTS

### Visitors contacted

At Lincoln Boyhood National Memorial, 532 visitor groups were contacted, and 520 of these groups (98%) accepted questionnaires. Questionnaires were completed and returned by 415 visitor groups, resulting in an 80% response rate for this study.

Table 1 compares age and group size information collected from the total sample of visitors contacted with that from those who actually returned questionnaires. Based on the variables of respondent age and visitor group size, non-response bias was judged to be insignificant.

**Table 1: Comparison of total sample and actual respondents**

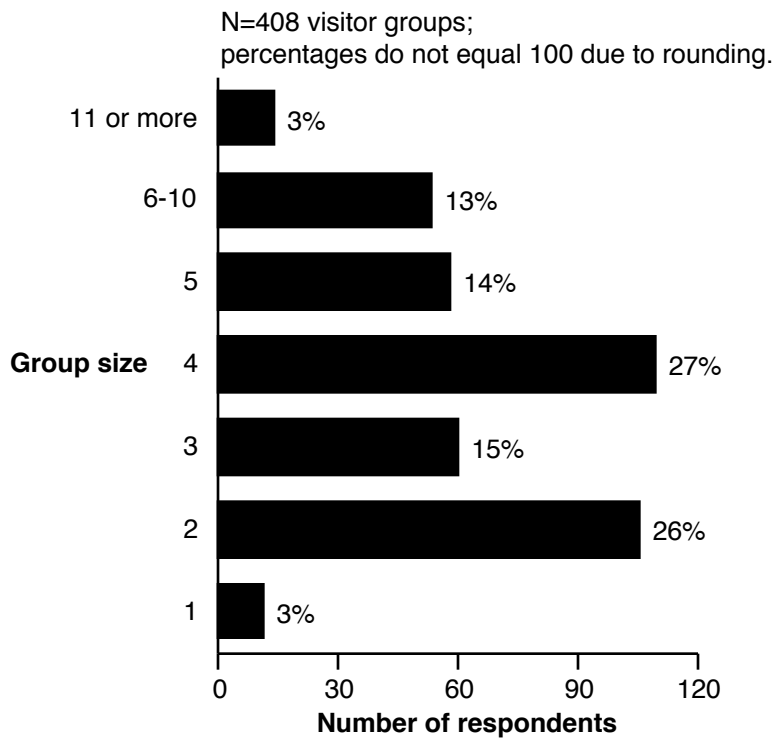
Variable	Total sample		Actual respondents	
	N	Avg.	N	Avg.
Age of respondents	515	43.7	405	44.4
Group size	517	3.8	408	4.2

### Demographics

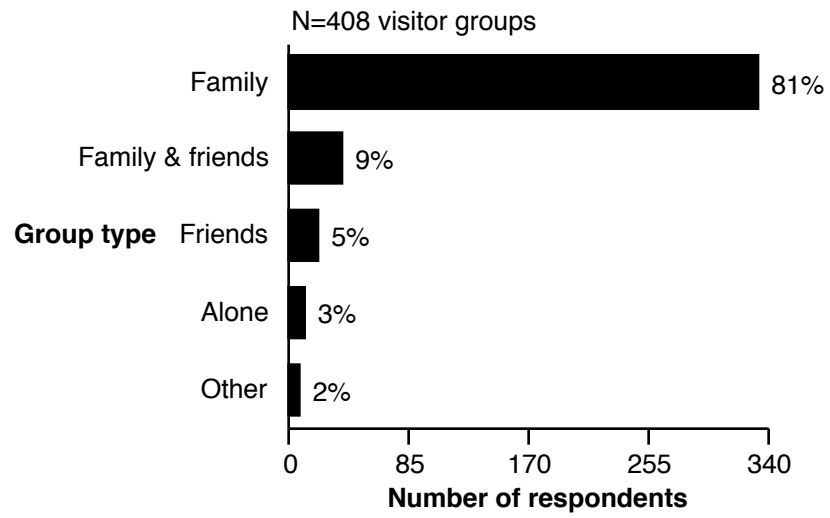
Figure 1 shows visitor group sizes, which ranged from one person to 50 people. Twenty-seven percent of visitor groups consisted of four people, while another 26% were groups of two. A large majority of visitor groups (81%) were made up of family members, while only 9% of the groups consisted of family and friends and 5% were made up of friends (see Figure 2). Groups listing themselves as "other" for group type included wedding groups and business associates.

As is shown by Figure 3, visitors were concentrated in two different age groups. Thirty-six percent of the visitors were aged 15 years or younger while 27% were in the 31-45 age group. These numbers reflect the high number of family groups that is shown by Figure 2. Eighty-four percent of visitors were making their first visit to the park in the past 12 months and 8% were making their second visit (see Figure 4). Sixty-four percent of visitor groups were making their first visit in the past five years while 13% had made five or more visits during the same time period (see Figure 5).

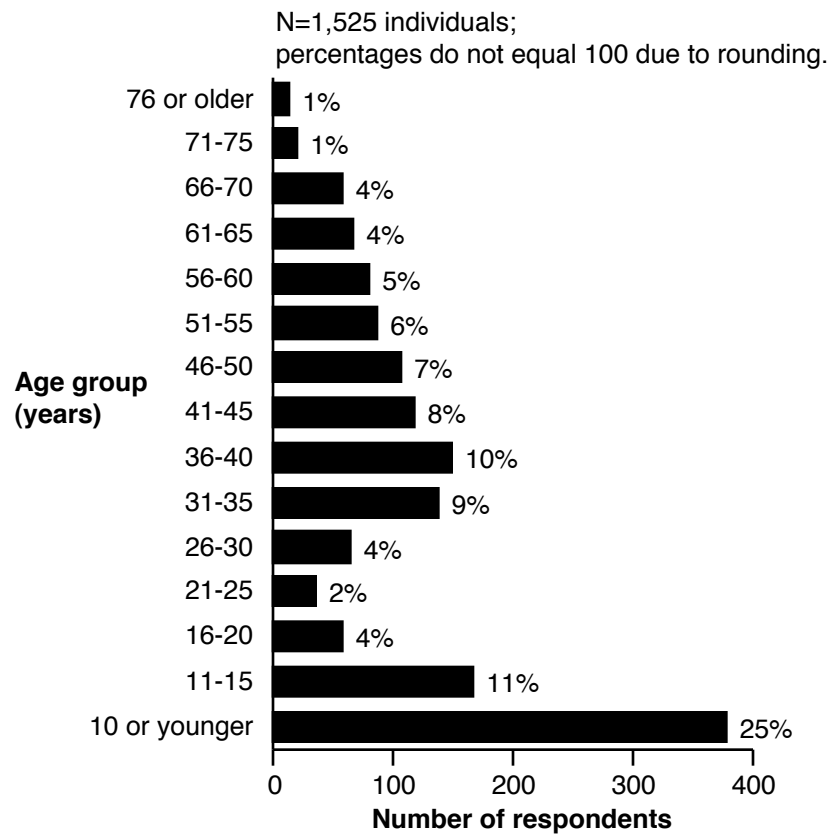
There were not enough international visitors to Lincoln Boyhood National Memorial to provide reliable information (see Table 2). The largest proportions of United States visitors were from Indiana (48%), Illinois (10%), Kentucky (8%), Ohio (3%), Missouri (3%) and North Carolina (3%). Smaller proportions of U.S. visitors came from another thirty-three states and Washington, D.C. (see Map 1 and Table 3).



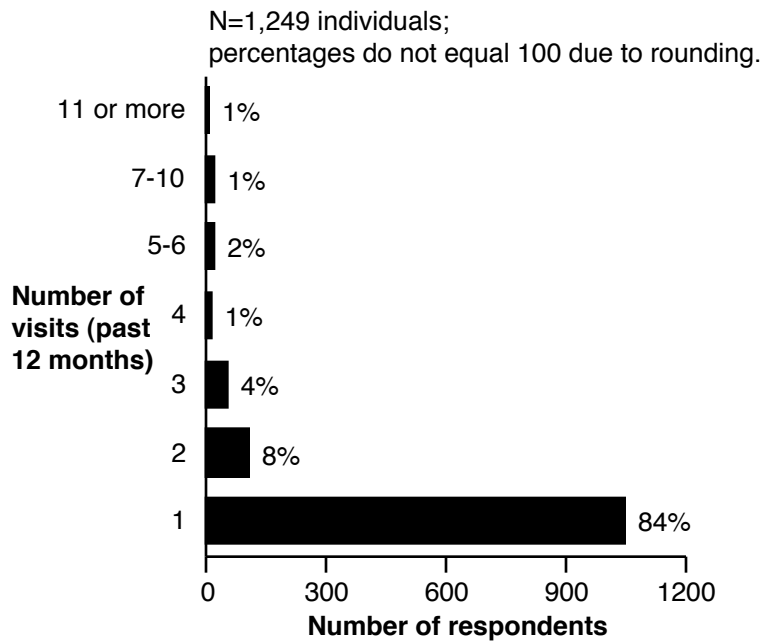
**Figure 1: Visitor group sizes**



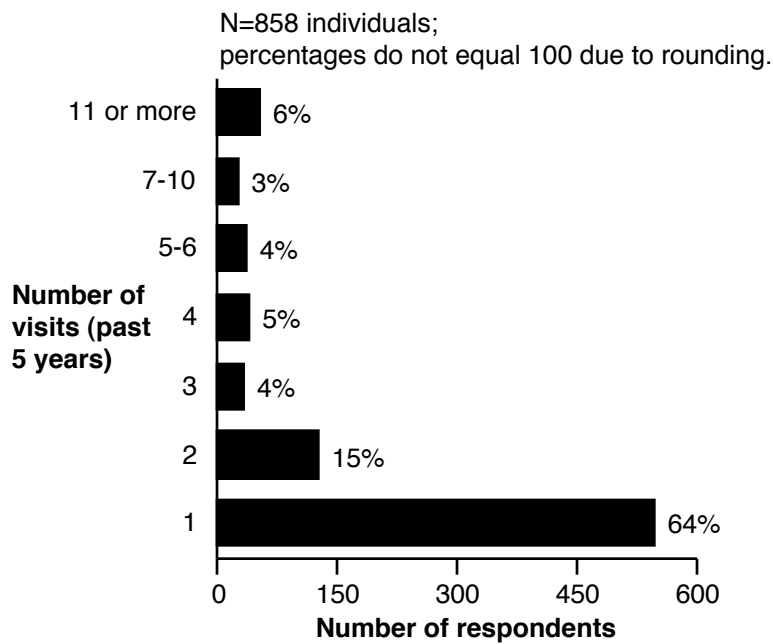
**Figure 2: Visitor group types**



**Figure 3: Visitor ages**



**Figure 4: Number of visits to Lincoln Boyhood National Memorial (past 12 months)**



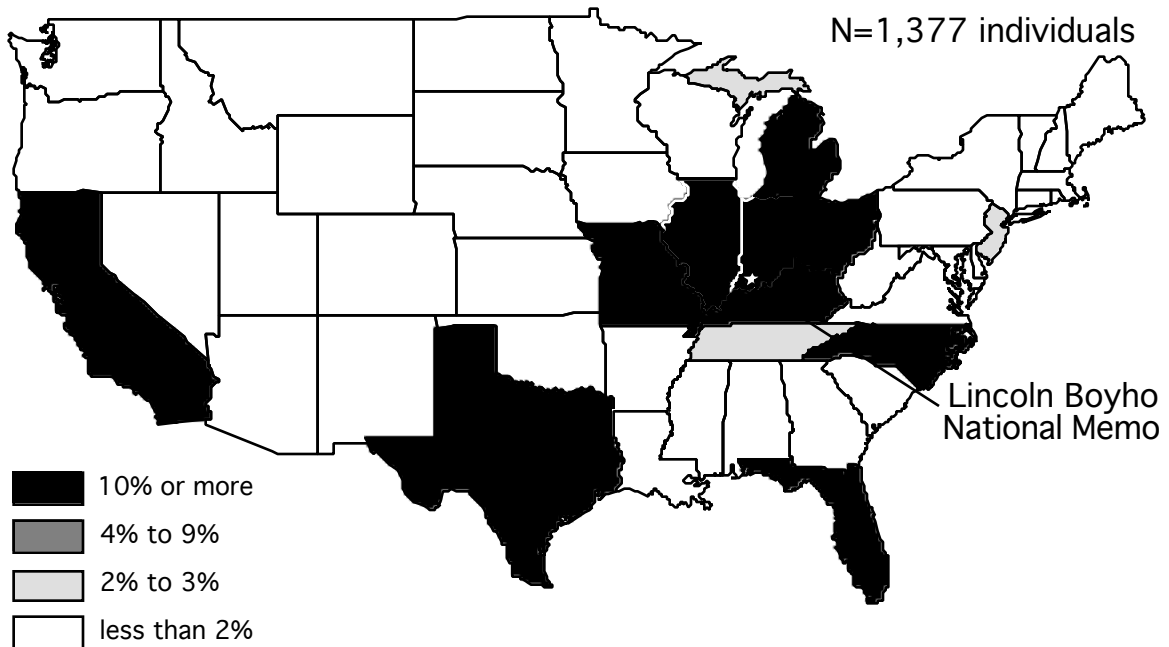
**Figure 5: Number of visits to Lincoln Boyhood National Memorial (past 5 years)**

**Table 2: International visitors by country of residence**

N=11 individuals;  
percentages do not equal 100 due to rounding.

**CAUTION!**

Country	Number of individuals	Percent of int'l visitors	Percent of total visitors
Norway	4	36	less than 1%
England	3	27	[
Hong Kong	2	18	
Spain	1	9	
Taiwan	1	9	



**Map 1: Proportion of United States visitors by state of residence**

**Table 3: United States visitors by state of residence**

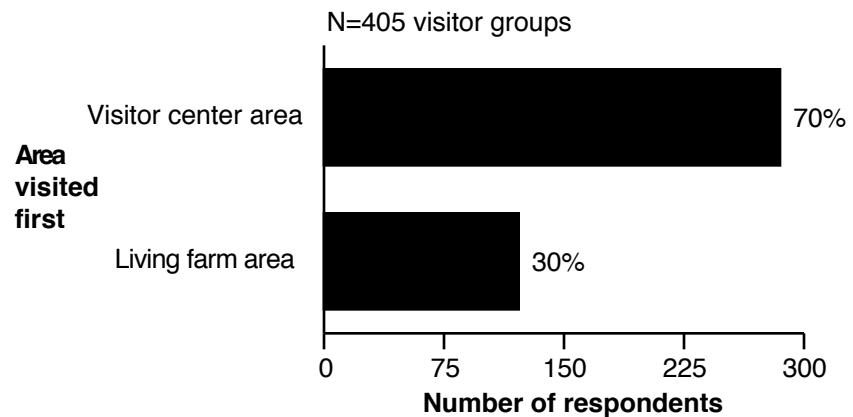
N=1,377 individuals;  
percentages do not equal 100 due to rounding.

State	Number of individuals	Percent of U.S. visitors	Percent of total visitors
Indiana	661	48	48
Illinois	137	10	10
Kentucky	113	8	8
Ohio	41	3	3
Missouri	35	3	3
North Carolina	35	3	3
Texas	33	2	2
Tennessee	30	2	2
California	29	2	2
New Jersey	22	2	2
Michigan	21	2	2
Florida	20	2	1
27 other states and Washington, D.C.	200	15	14

**Area visited first /  
length of stay**

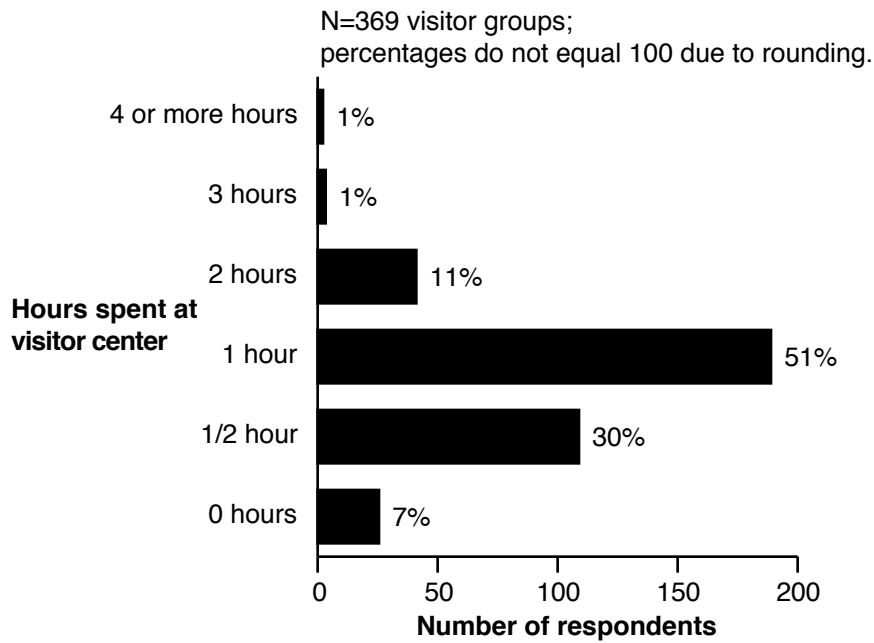
Visitor groups were asked to indicate which area of the park they visited first. As is shown by Figure 6, 70% of visitor groups visited the visitor center area first while the remaining 30% went to the living farm area first.

Visitor groups were asked how much time they spent in different parts of the park as well as the total time they spent. Fifty-one percent of visitor groups spent one hour at the visitor center while another 30% spent only one-half hour (see Figure 7). Two percent of groups spent three or more hours at the visitor center. Fifty-six percent of visitor groups spent one hour at the living farm while another 25% spent one-half hour (see Figure 8). Five percent of groups spent three or more hours at the farm. In terms of total time spent at the park, 39% of groups spent two hours, 25% spent one hour, and 20% spent three or more hours (see Figure 9).

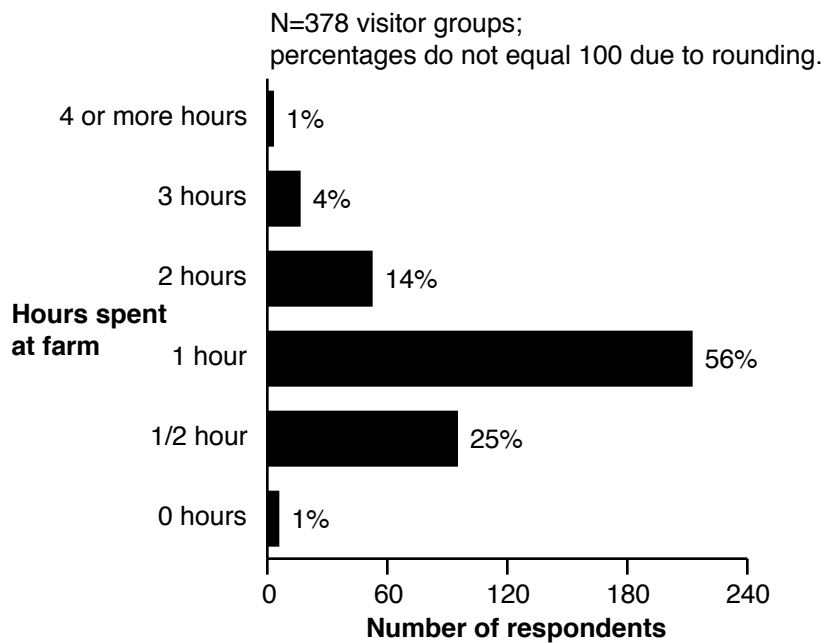


**Figure 6: Area visited first**

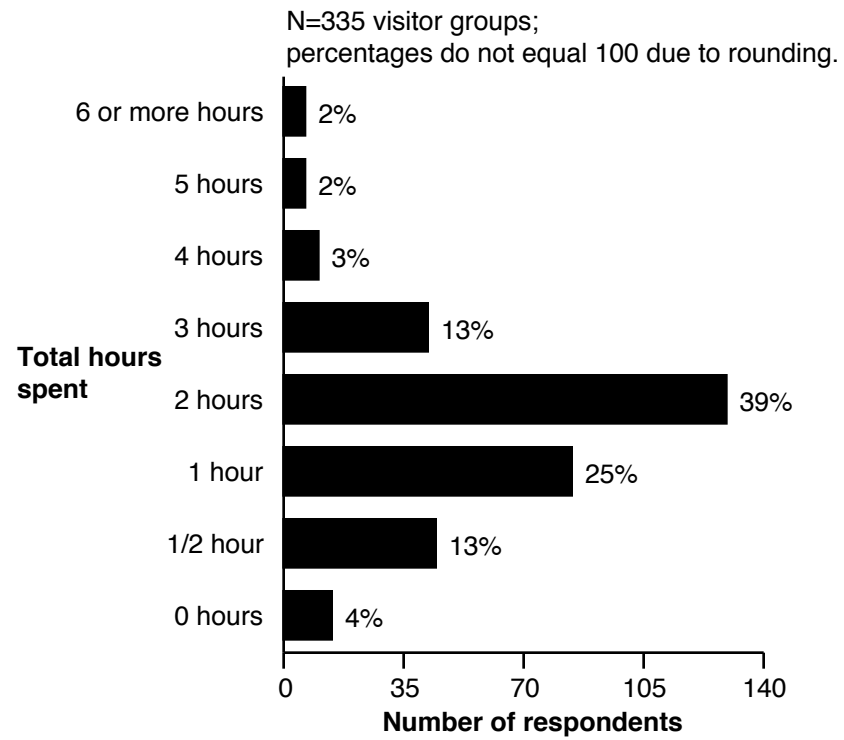




**Figure 7: Hours spent at Memorial Visitor Center**



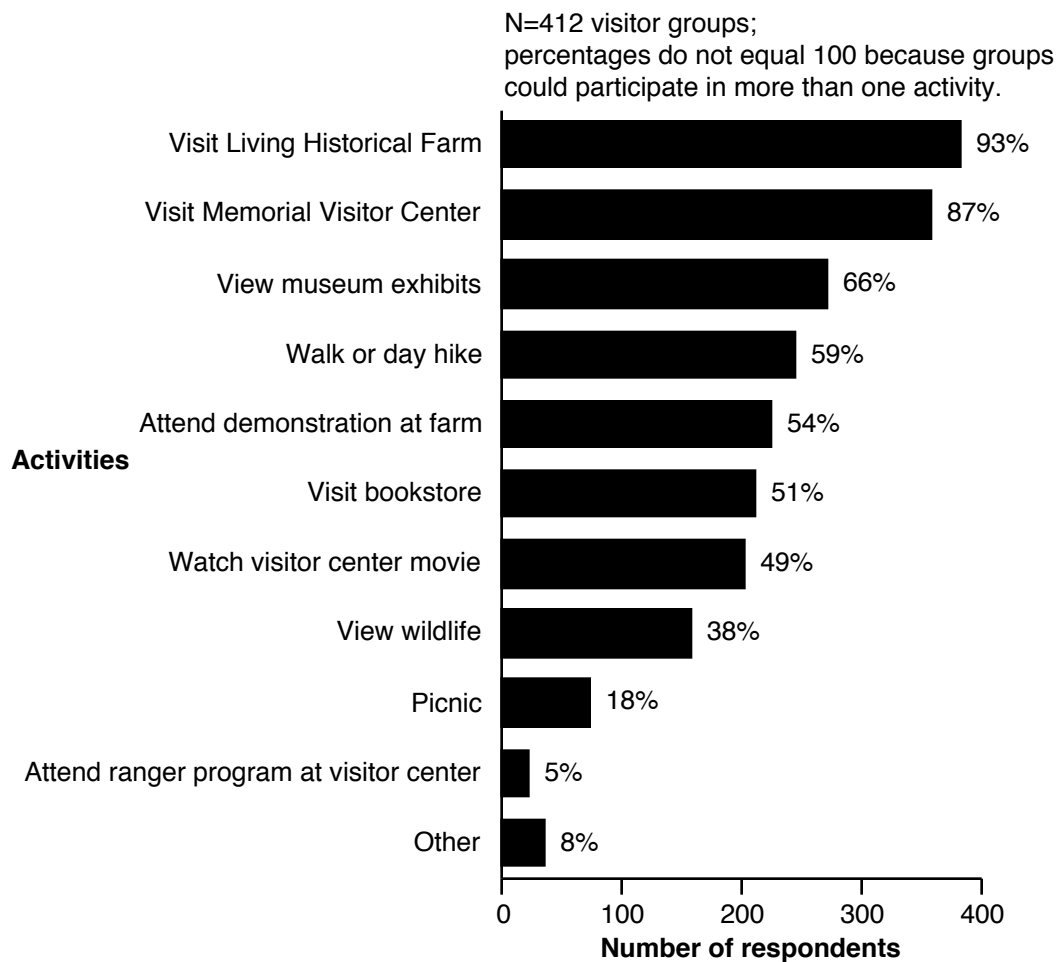
**Figure 8: Hours spent at Living Historical Farm**



**Figure 9: Total hours spent at Lincoln Boyhood National Memorial**

Figure 10 shows the percentages of visitor groups which participated in a variety of activities at Lincoln Boyhood National Memorial. The most common activities were visiting the Living Historical Farm (93%), visiting the Memorial Visitor Center (87%), viewing museum exhibits (66%) and walking or day hiking (59%). Visitor groups participated in a number of "other" activities including camping, swimming, and attending the *Young Abe Lincoln* outdoor drama.

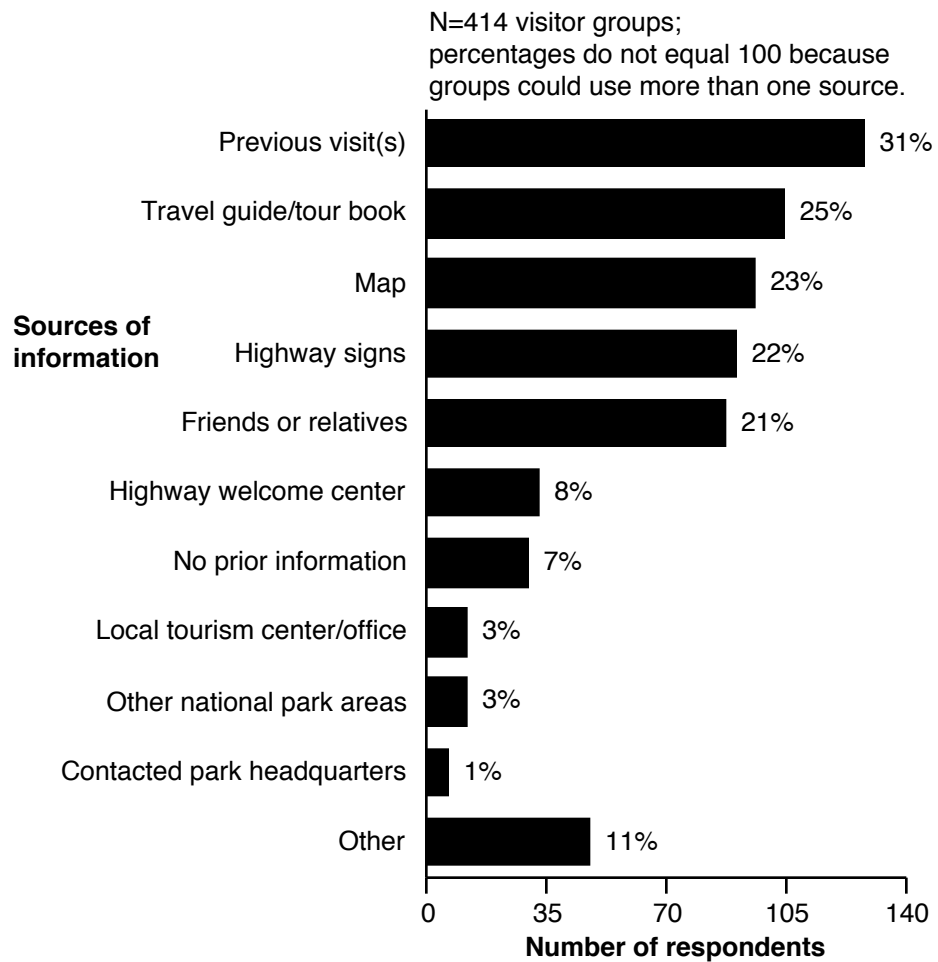
### Activities



**Figure 10: Visitor activities**

**Sources of information**

Visitor groups were asked to indicate the sources from which they had received information about Lincoln Boyhood National Memorial prior to their visit. Thirty-one percent of visitor groups received information during previous visits, 25% received information from travel guides or tour books, and 23% received information from maps (see Figure 11). Seven percent of visitor groups received no information prior to their visits. "Other" sources of information used by visitor groups included living or growing up nearby, national park passport book, information at motel, and information at time-share condominium.



**Figure 11: Sources of information used by visitors**

Visitor groups were asked how this visit to Lincoln Boyhood National Memorial had fit into their travel plans. Forty-nine percent of visitor groups said that the park was one of several destinations on their trip while the park was not a planned destination for 28% of the groups (see Figure 12). Only 23% of visitor groups indicated that the park was their primary destination on this trip.

### Travel plans

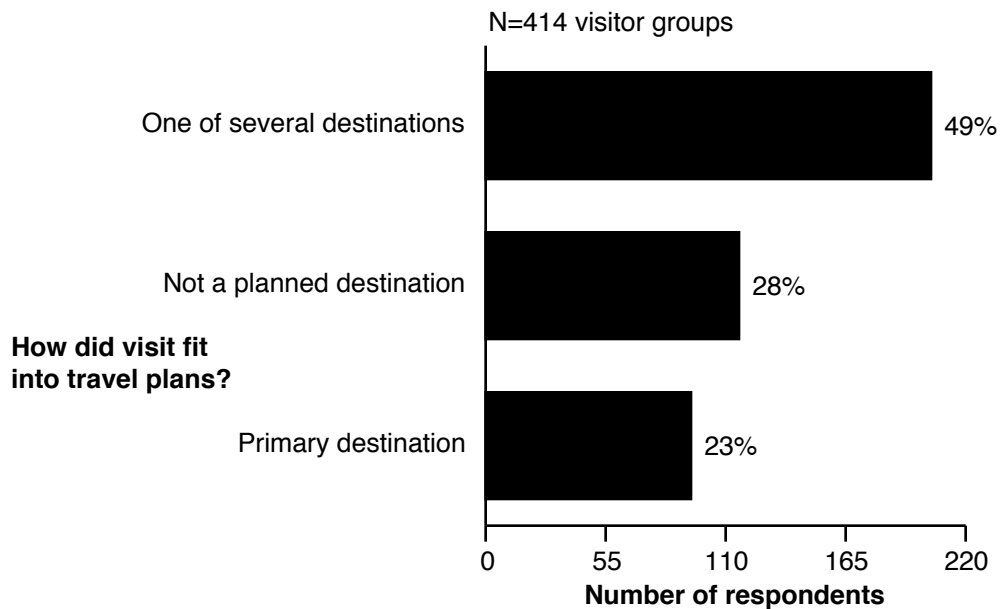


Figure 12: How did visit fit into travel plans?

### Other places visited

Visitor groups were asked about the other places they visited while in the area around Lincoln Boyhood National Memorial. Seventy-three percent of visitor groups visited Lincoln State Park and 37% visited the Holiday World/Splashin' Safari amusement park (see Figure 13). Only 5% of visitor groups visited the Colonel William Jones State Historic Site. Visits were made to a number of "other" places in the area, including various attraction in the French Lick area, the *Young Abe Lincoln* outdoor drama, Evansville and Corydon.

Visitor groups were also asked whether they saw, or planned to see, the *Young Abe Lincoln* outdoor drama on this visit to the area. Twenty-three percent of visitor groups indicated that they saw or planned to see the theater production while 66% did not see the play (see Figure 14).

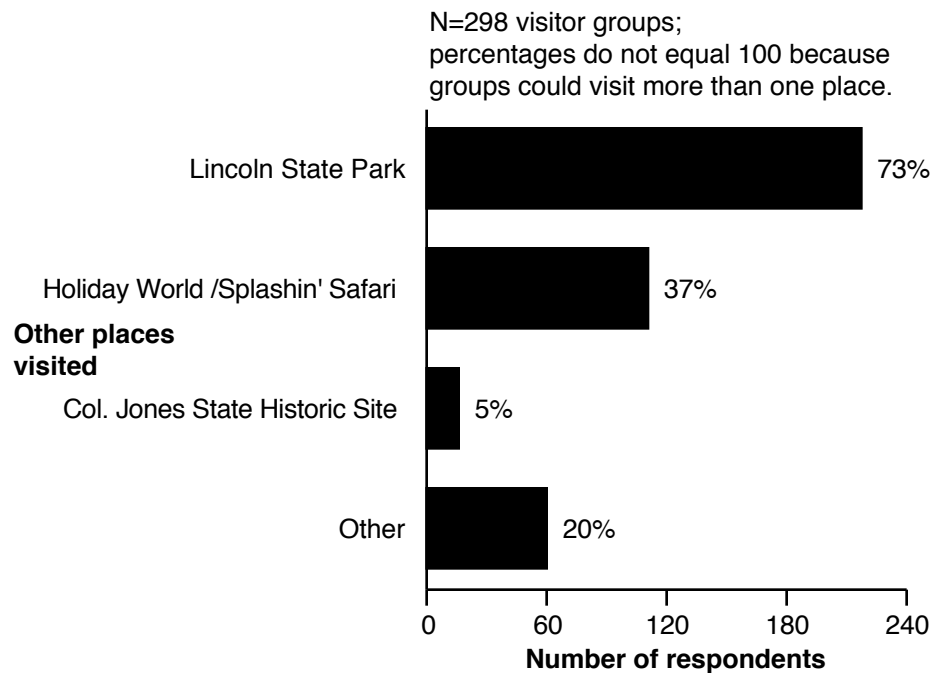
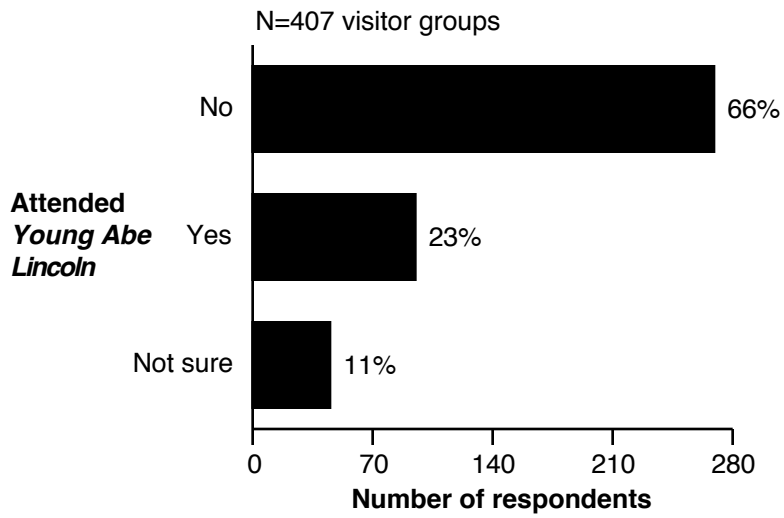


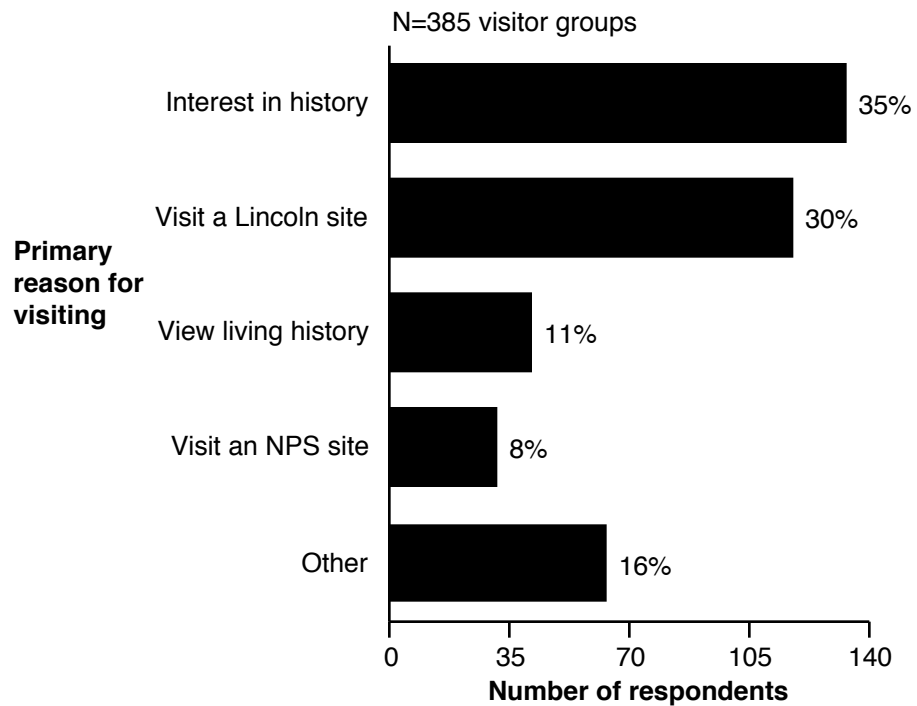
Figure 13: Other places visited



**Figure 14: Attended or planned to attend *Young Abe Lincoln***

**Primary reason for visiting**

Visitor groups were asked what their primary reason was for visiting the park. Thirty-five percent of visitor groups were visiting because of an interest in history and 30% came specifically to visit an Abraham Lincoln-related site (see Figure 15). Visitor groups mentioned a number of “other” reasons for visiting, including attending a wedding, camping, and attending *Young Abe Lincoln*.

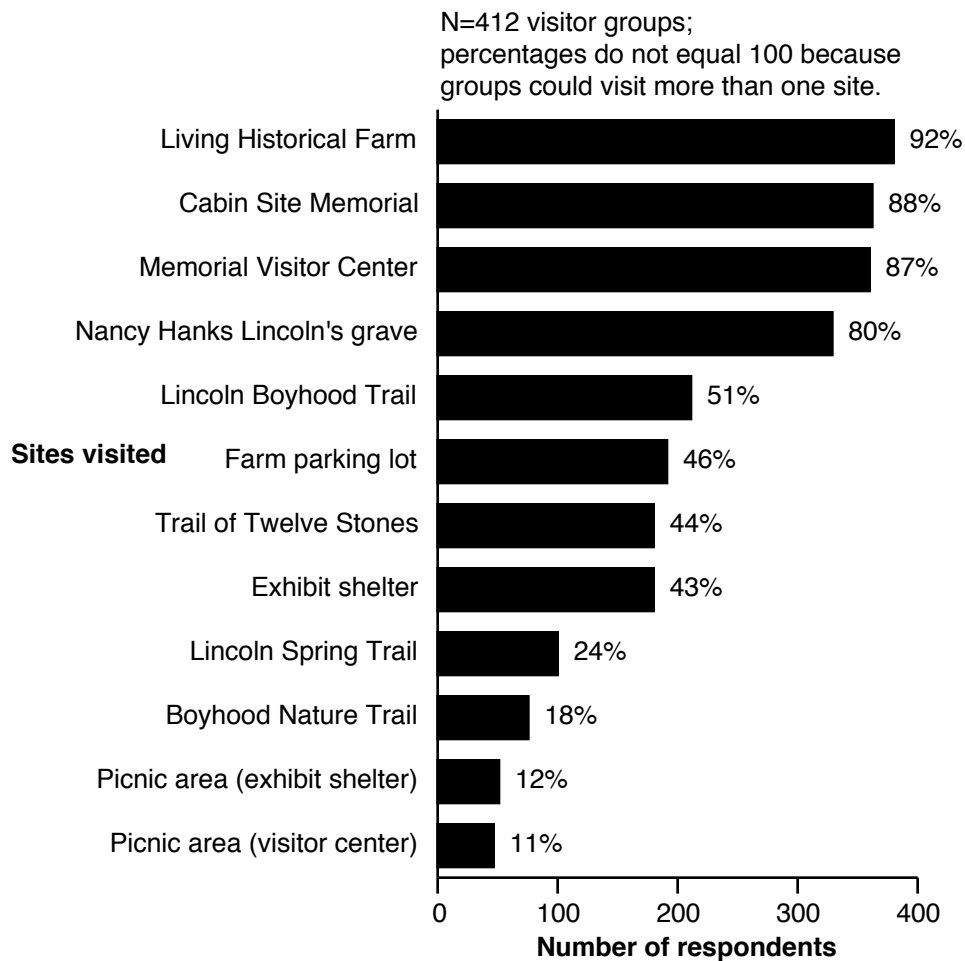


**Figure 15: Primary reason for visiting**



Visitor groups were asked to list the sites they visited at Lincoln Boyhood National Memorial. As is shown by Figure 16, the most commonly visited sites were the Living Historical Farm (92%), the Cabin Site Memorial (88%), the Memorial Visitor Center (87%) and Nancy Hanks Lincoln's grave (80%). The trail that was the most commonly used was the Lincoln Boyhood Trail (51%). The least visited site was the picnic area at the visitor center (11%).

### Sites visited

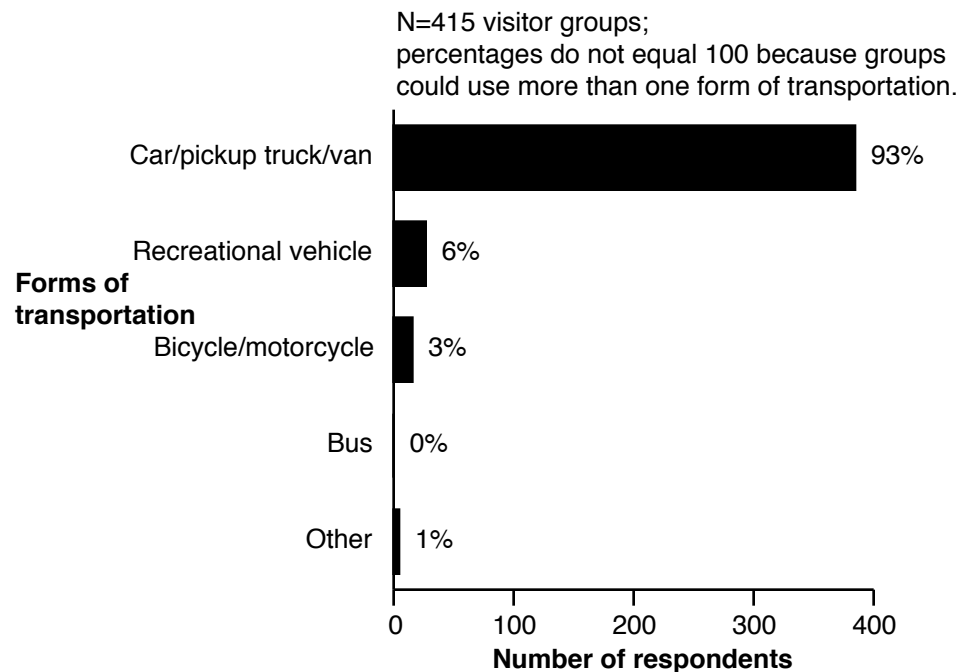


**Figure 16: Sites visited**

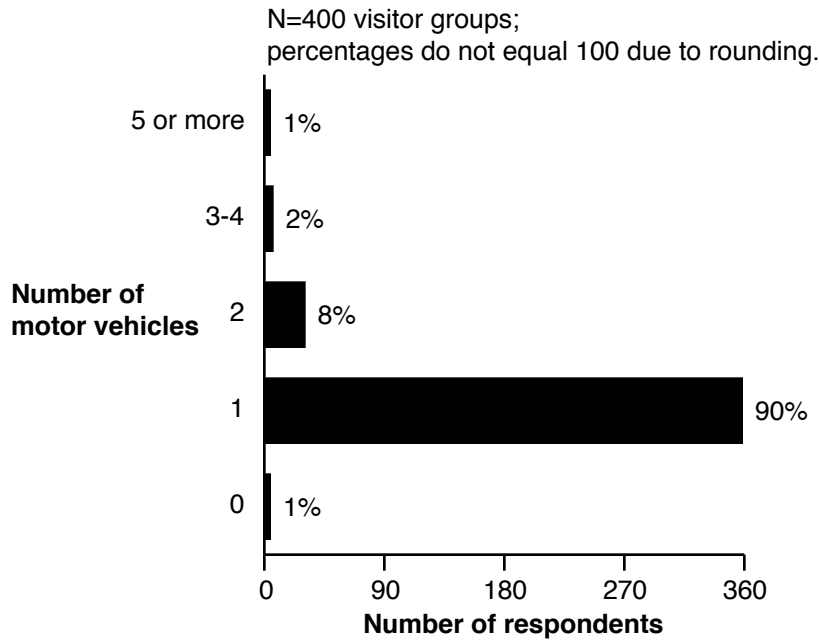
## Forms of transportation

Visitor groups were asked to list the forms of transportation they used to get to Lincoln Boyhood National Memorial. Ninety-three percent of visitor groups used a car, pickup truck or van to arrive at the park (see Figure 17). Six percent of groups used recreational vehicles to get to the park and 3% used bicycles or motorcycles. Walking was the most commonly mentioned "other" form of transportation used by visitor groups.

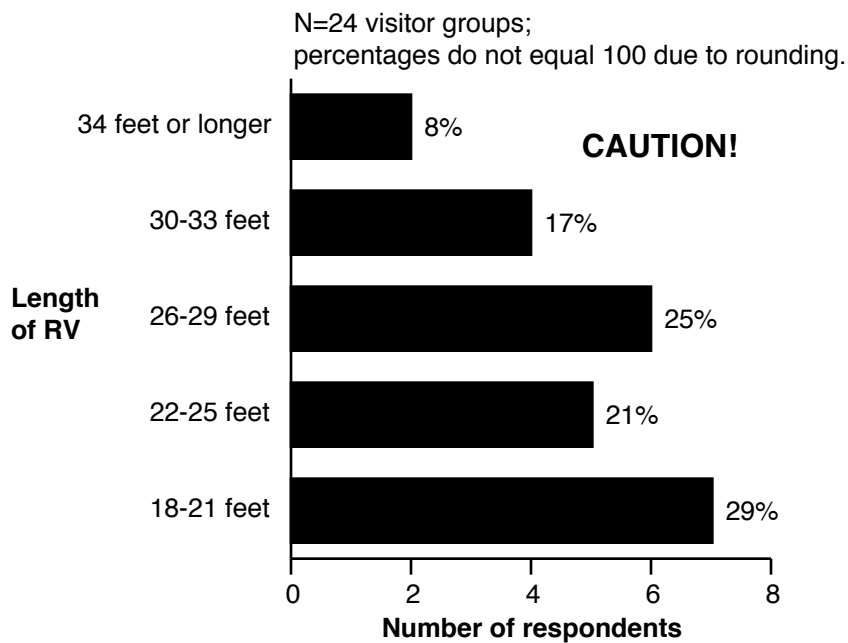
Visitor groups were asked the number of motor vehicles they used to enter the park. As is shown by Figure 18, 90% of visitor groups used one motor vehicle, while 8% of groups used two vehicles. Visitor groups were also asked the length of the recreational vehicles they used to get to the park. Twenty-nine percent of recreational vehicles were 18-21 feet in length while 25% were 26-29 feet in length (see Figure 19). Because the number of recreational vehicle users was small, caution should be exercised in interpreting the results involving length of recreational vehicles.



**Figure 17: Forms of transportation**



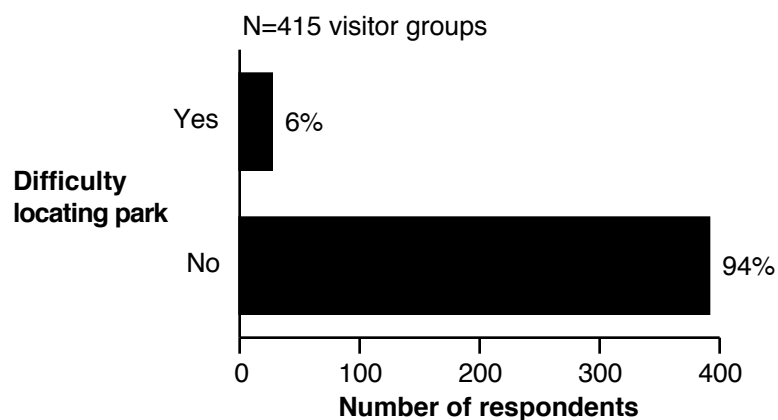
**Figure 18: Number of motor vehicles**



**Figure 19: Length of recreational vehicles**

### Difficulty locating park

Visitor groups were asked to indicate whether they had experienced any difficulty in locating the park. Only 6% of visitor groups had problems locating the park while 94% experienced no difficulties (see Figure 20). Visitor groups that had difficulties were also asked to list the specific problems they had encountered. As is shown by Table 4, the most common problems were not enough signs, poor signs on Highway 231 and signs that weren't placed early enough to adequately warn drivers of turns.



**Figure 20: Difficulty locating park**

**Table 4: Reasons for difficulty locating park**

N=28 comments;  
several visitors made more than one comment.

**CAUTION!**

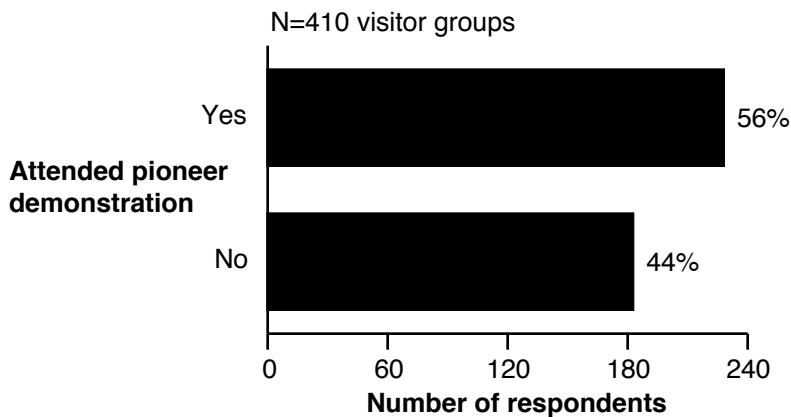
Comment	Number of times mentioned
Not enough signs	9
Poor signs on Highway 231	6
Put signs ahead of turn--not at intersection	3
Need better signs	3
Hard to spot or read signs	2
Turnoff to Lincoln City from Dale not well marked	2
No signs specifically for national park	2
Other comment	1

Visitor groups were asked to note whether they had attended a pioneer demonstration at the Living Historical Farm. As is shown by Figure 21, 56% of visitor groups attended a demonstration at the farm while 44% did not.

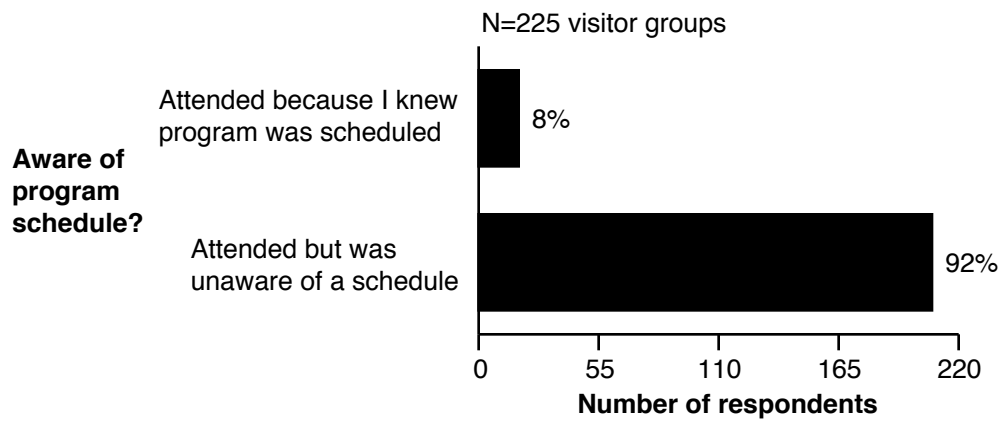
### Attended pioneer demonstration

Those who attended a demonstration were asked about whether they were aware of a schedule for the demonstrations. Eight percent of groups attended because they knew the program was scheduled while the remaining 92% were unaware of a schedule for programs (see Figure 22).

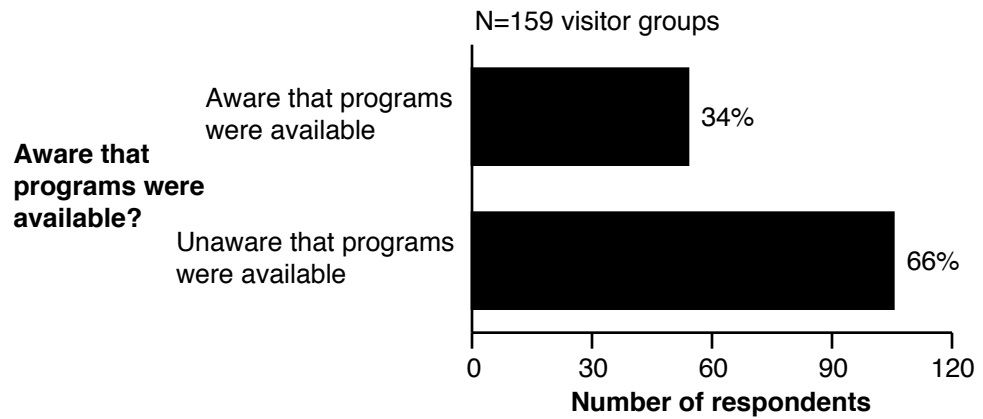
Those who did not attend a demonstration were asked whether they knew that programs were available. As is shown by Figure 23, 34% of visitor groups were aware that programs were available while 66% did not know that pioneer demonstration were available.



**Figure 21: Attended pioneer demonstration**



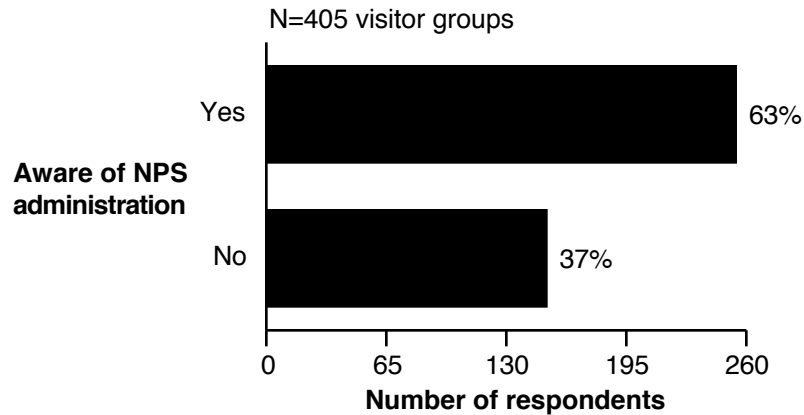
**Figure 22: Aware of pioneer demonstration schedule?**



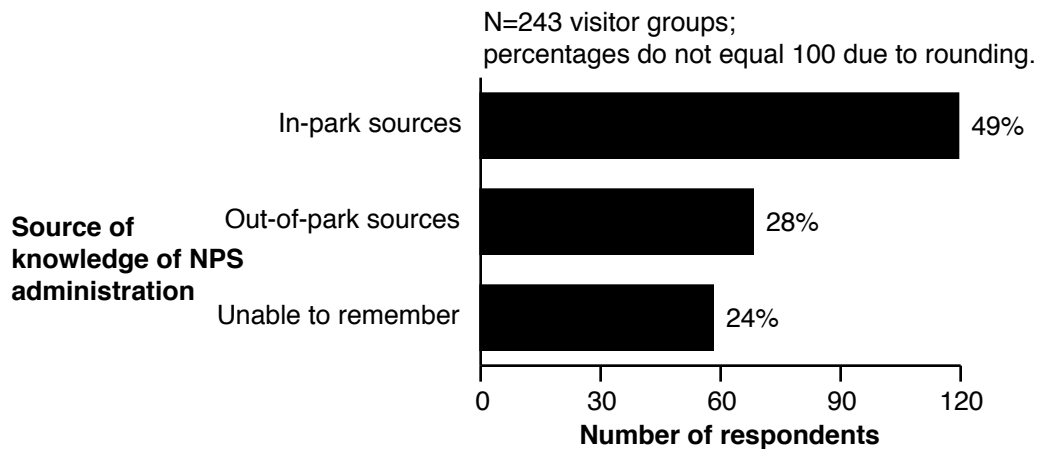
**Figure 23: Aware that pioneer demonstrations were available?**

Visitor groups were asked whether they were aware, prior to completing their questionnaire, that Lincoln Boyhood National Memorial is administered by the National Park Service. As is shown by Figure 24, 63% of visitor groups were aware that the park is under NPS administration. Visitor groups were also asked to indicate where they had learned this information. Forty-nine percent of visitor groups learned this information from in-park sources (such as park staff or brochures), 28% learned it from out-of-park sources (such as travel agents or tour books), and 24% were unable to remember where they learned it (see Figure 25).

**Aware of NPS administration**



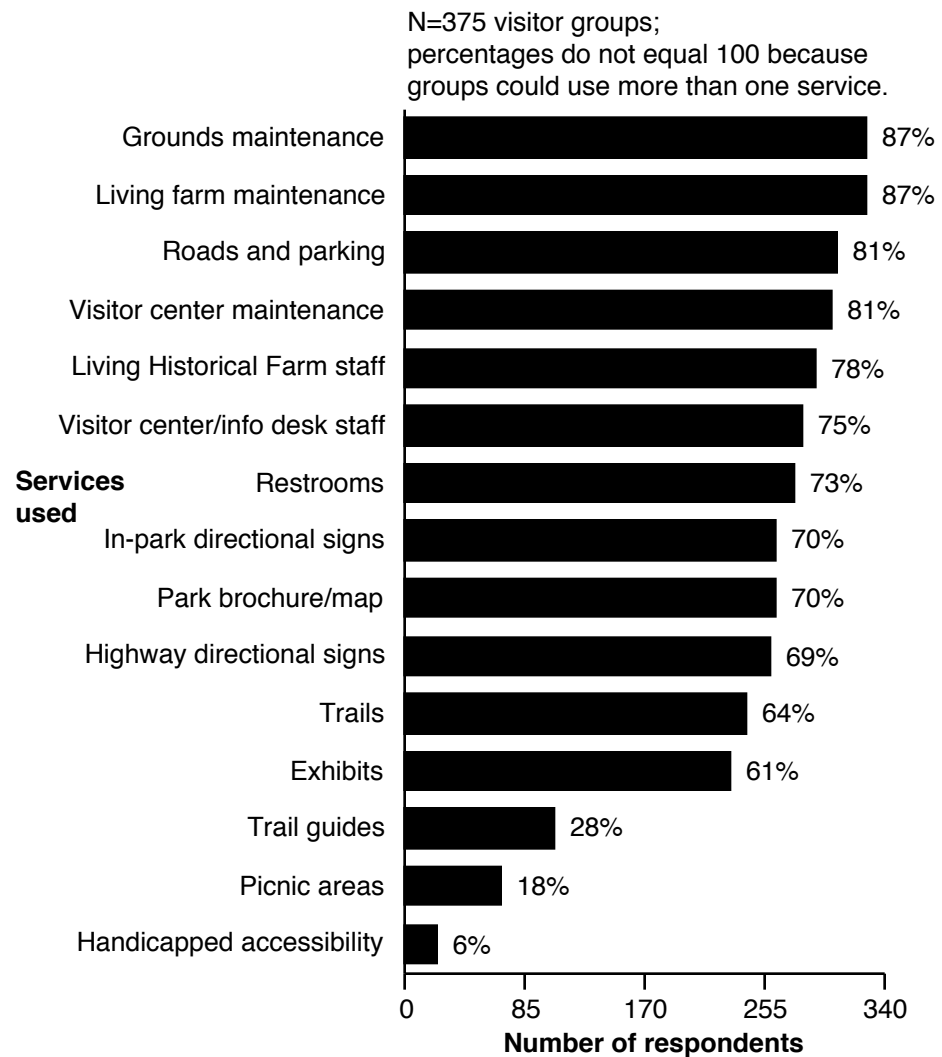
**Figure 24: Aware of NPS administration**



**Figure 25: Source of knowledge of NPS administration**

**Visitor services and facilities: use, importance and quality**

Visitor groups were asked to note the visitor services and facilities they used during their visit to Lincoln Boyhood National Memorial. As is shown by Figure 26, the services that were most commonly used by visitor groups were grounds maintenance (87%), Living Historical Farm maintenance (87%), roads and parking (81%), and visitor center maintenance (81%). The least used service was handicapped accessibility (6%).



**Figure 26: Services used**



Visitor groups rated the importance and quality of each of the services they used. The following five point scales were used in the questionnaire:

IMPORTANCE
5=extremely important
4=very important
3=moderately important
2=somewhat important
1=not important

QUALITY
5=very good
4=good
3=average
2=poor
1=very poor

Figure 27 shows the average importance and quality ratings for visitor services. An average score was determined for each service based on ratings provided by visitors who used that service. This was done for both importance and quality, and the results are plotted on the grid shown in Figure 27. All services were rated as above "average" both in importance and quality. It should be noted that handicapped accessibility was not rated by enough groups to provide reliable information.

Figures 28-42 show the importance ratings that were provided by visitor groups for each of the individual services. Those services receiving the highest proportion of "extremely important" or "very important" ratings included restrooms (93%), visitor center maintenance (92%) and grounds maintenance (91%). The highest proportions of "not important" ratings were for picnic areas (6%) and the park brochure/map (2%).

Figures 43-57 show the quality ratings that were provided by visitor groups for each of the individual services. Those services receiving the highest proportion of "very good" or "good" ratings included visitor center maintenance (98%), grounds maintenance (95%) and visitor center/information desk staff (93%). The highest proportions of "very poor" ratings were for highway directional signs (4%), restrooms (3%) and picnic areas (3%).

Figure 58 combines the "very good" and "good" quality ratings and compares those ratings for all of the services.

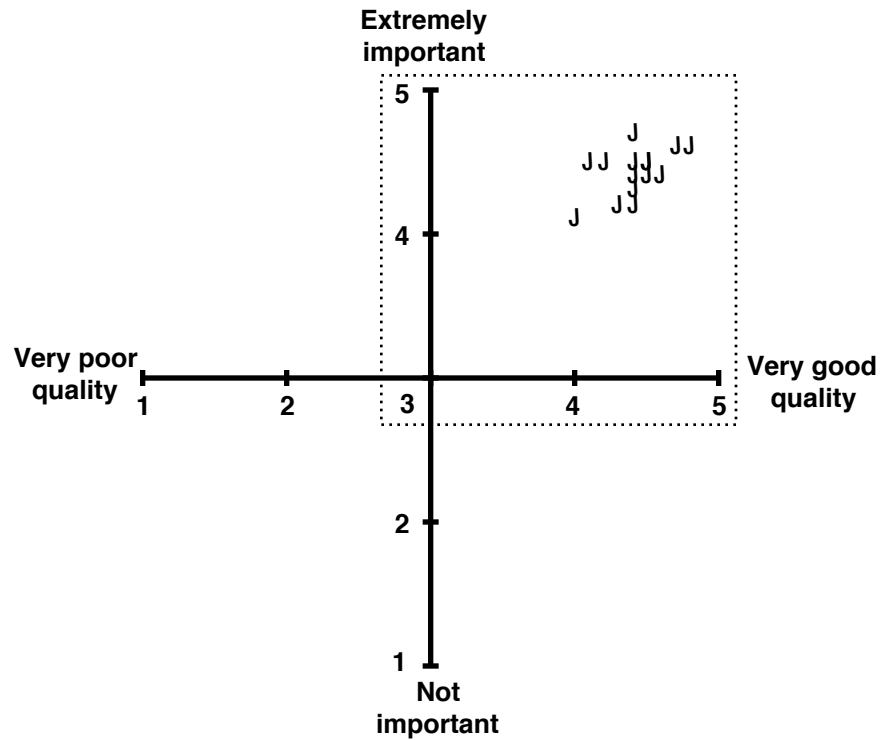


Figure 27: Average ratings of service importance and quality

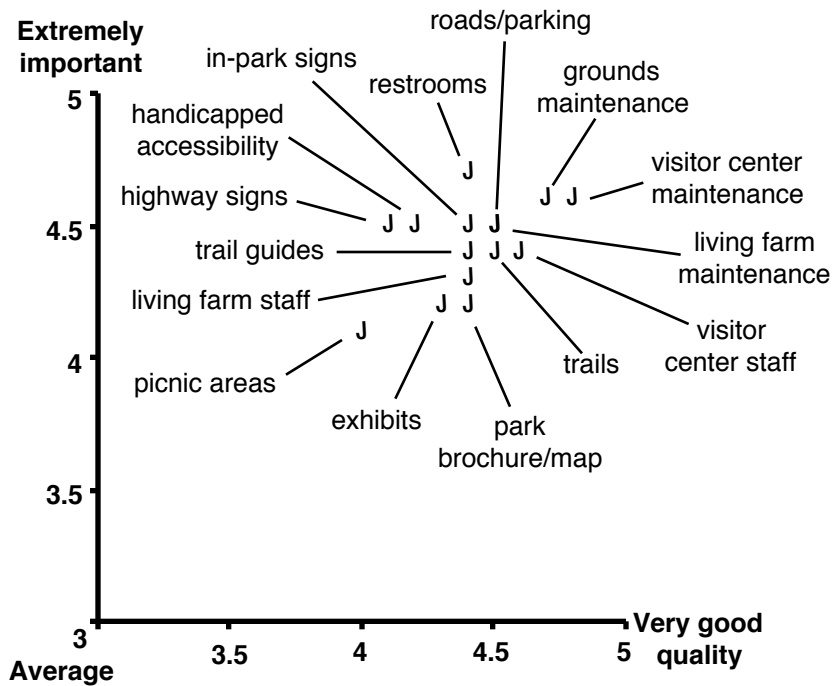
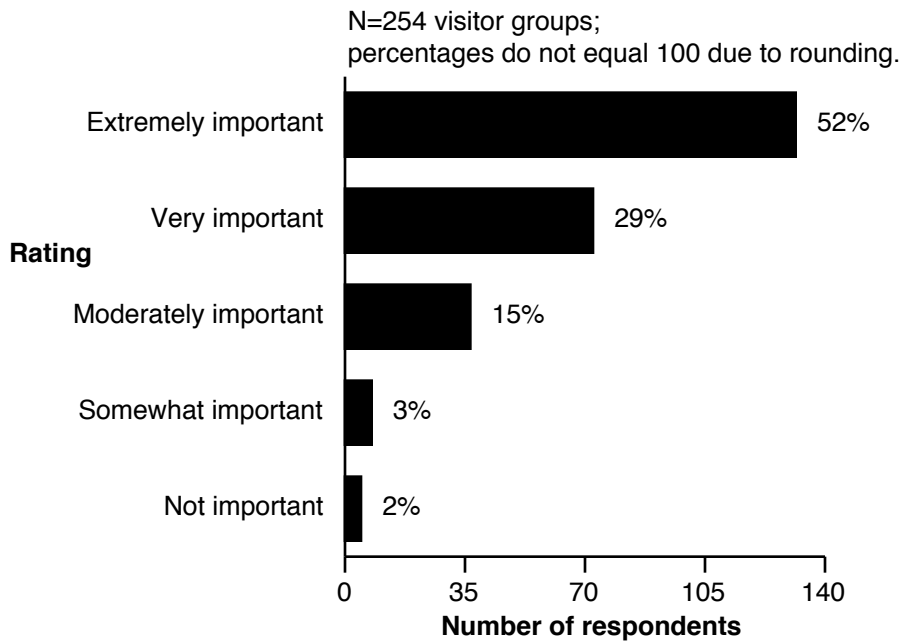
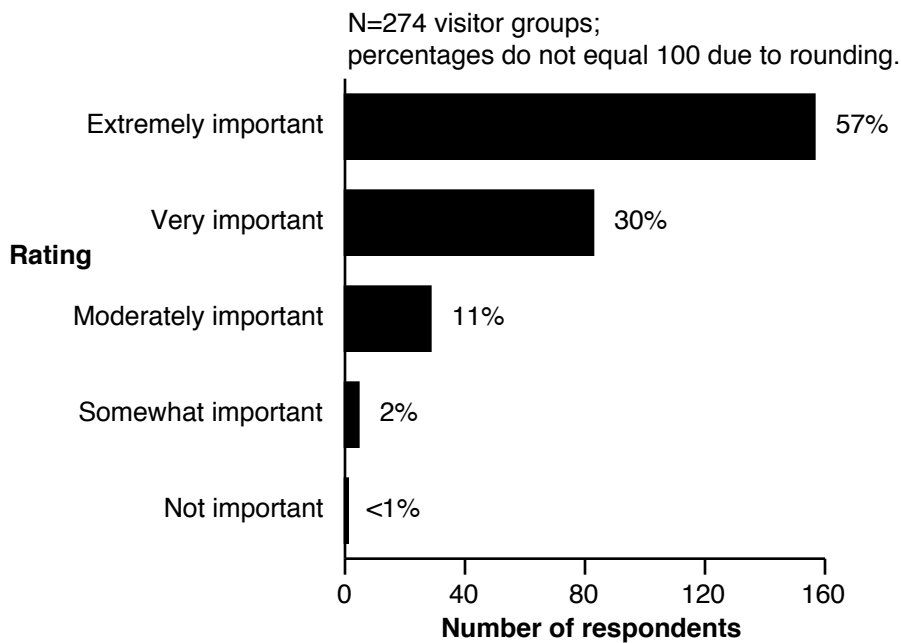


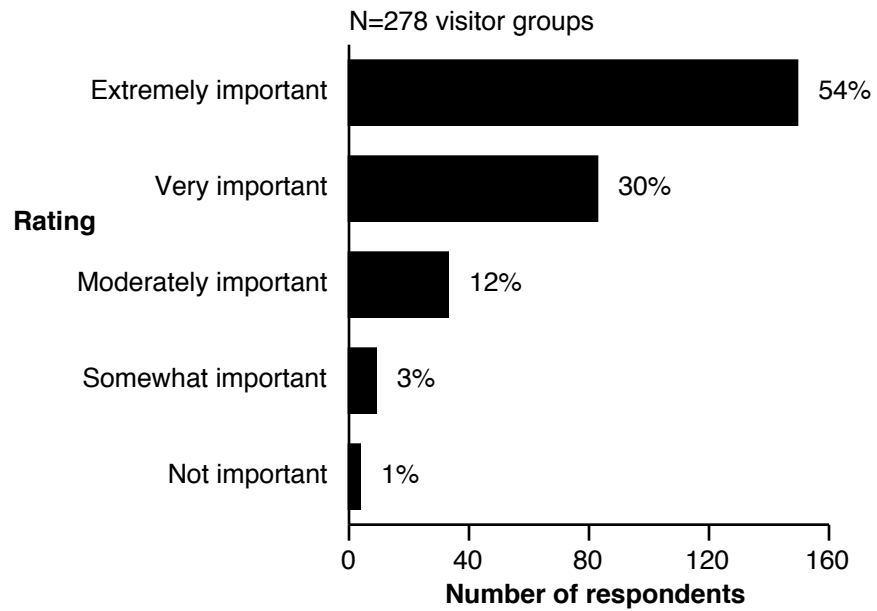
Figure 27: Detail



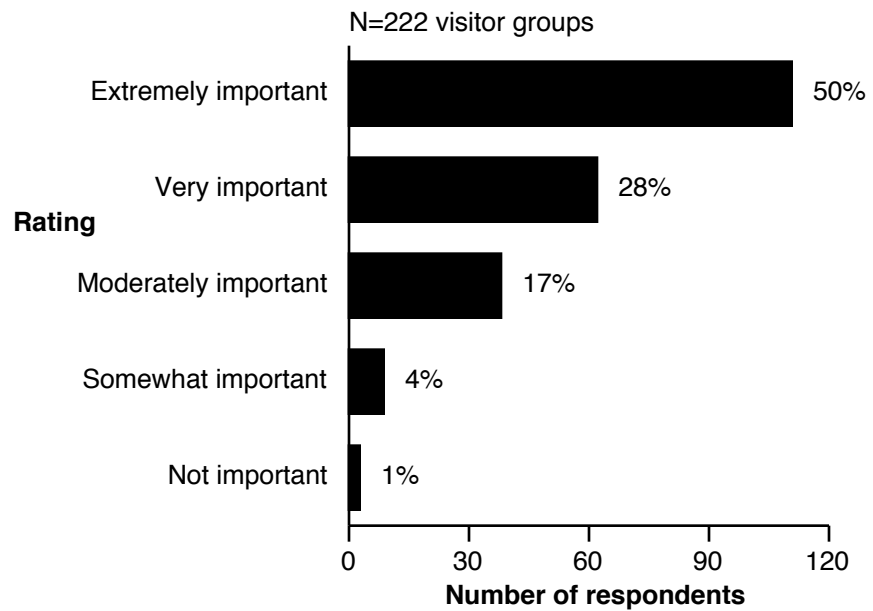
**Figure 28: Importance of park brochure/map**



**Figure 29: Importance of visitor center/information desk staff**

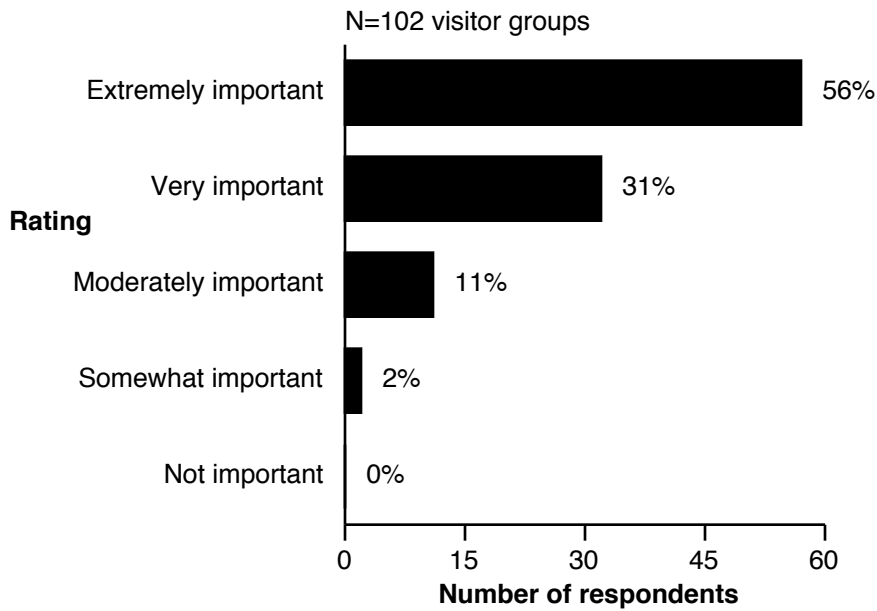


**Figure 30: Importance of Living Historical Farm staff**

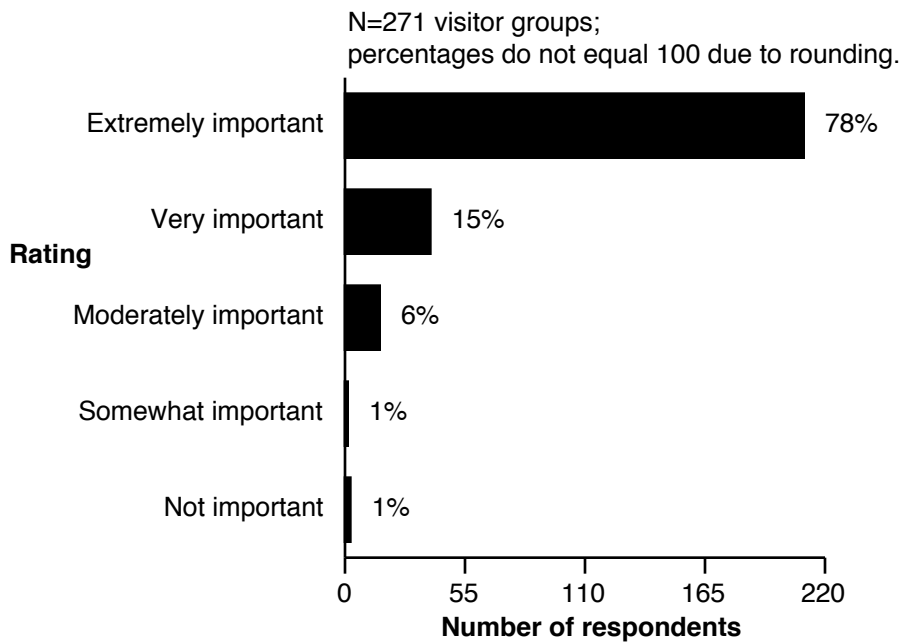


**Figure 31: Importance of exhibits**

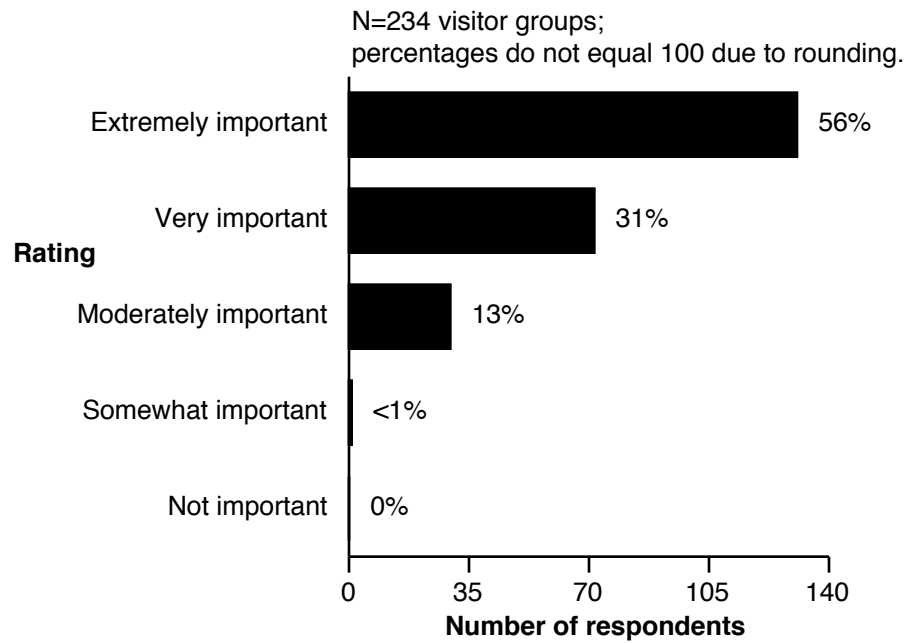
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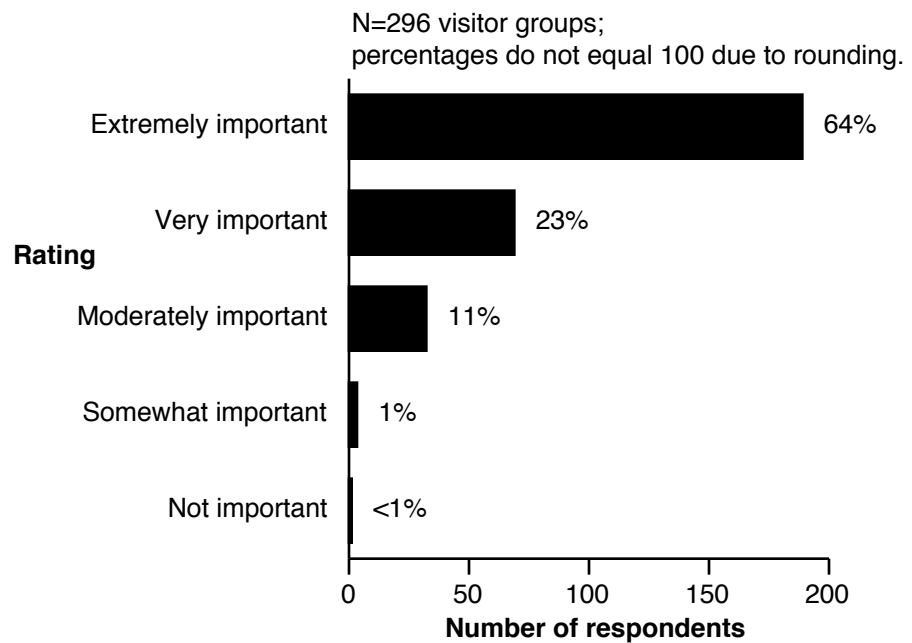
**Figure 32: Importance of trail guides**



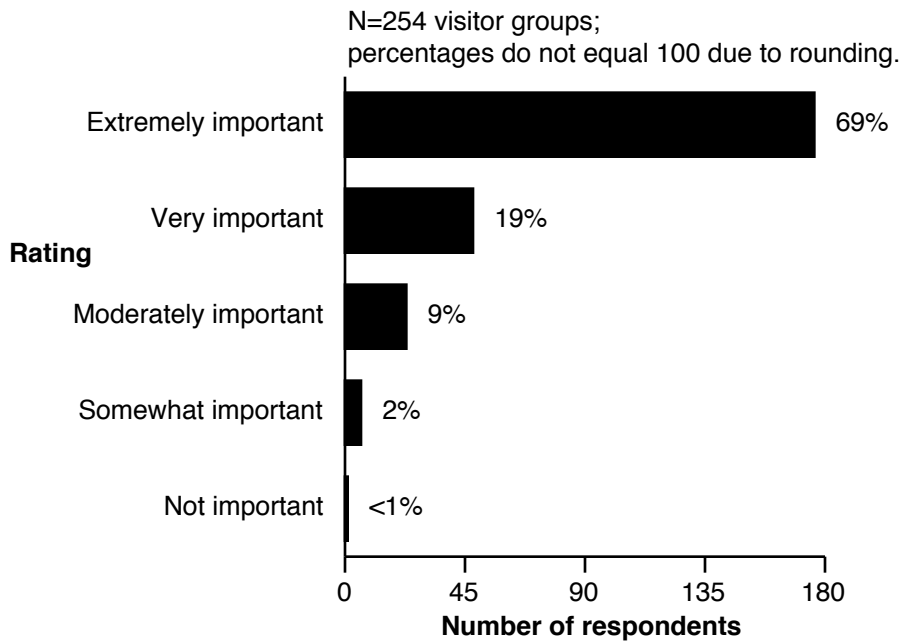
**Figure 33: Importance of restrooms**



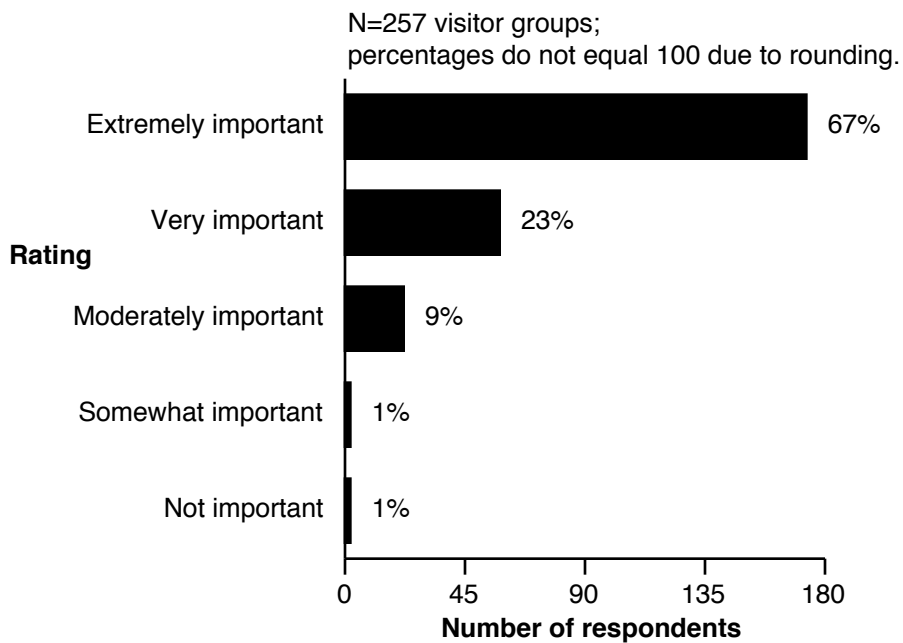
**Figure 34: Importance of trails**



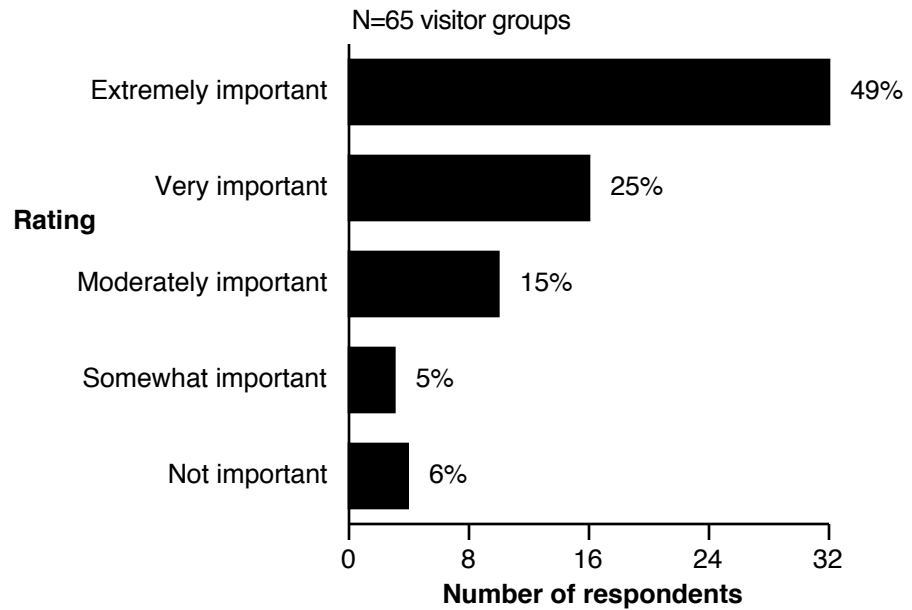
**Figure 35: Importance of roads and parking**



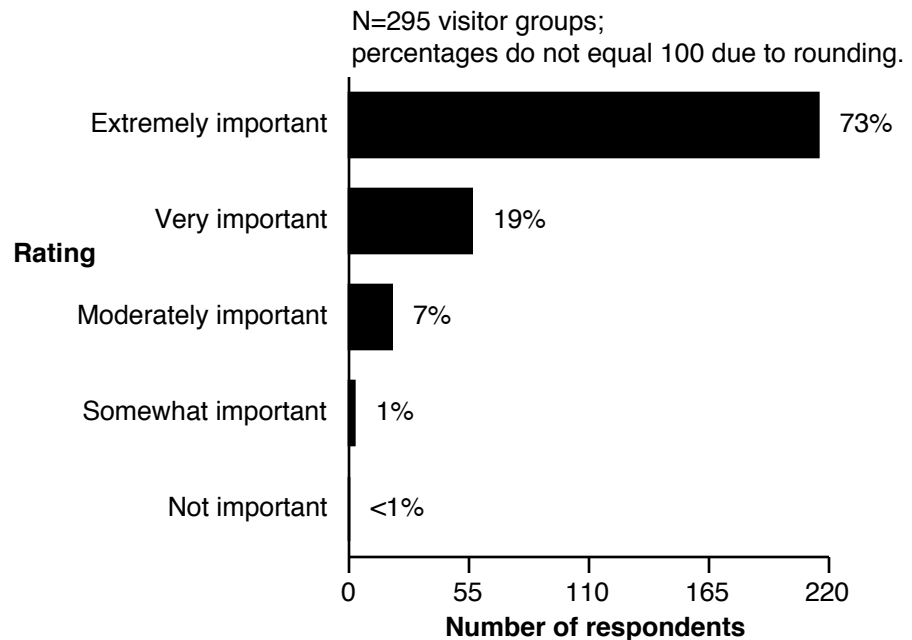
**Figure 36: Importance of highway directional signs**



**Figure 37: Importance of in-park directional signs**

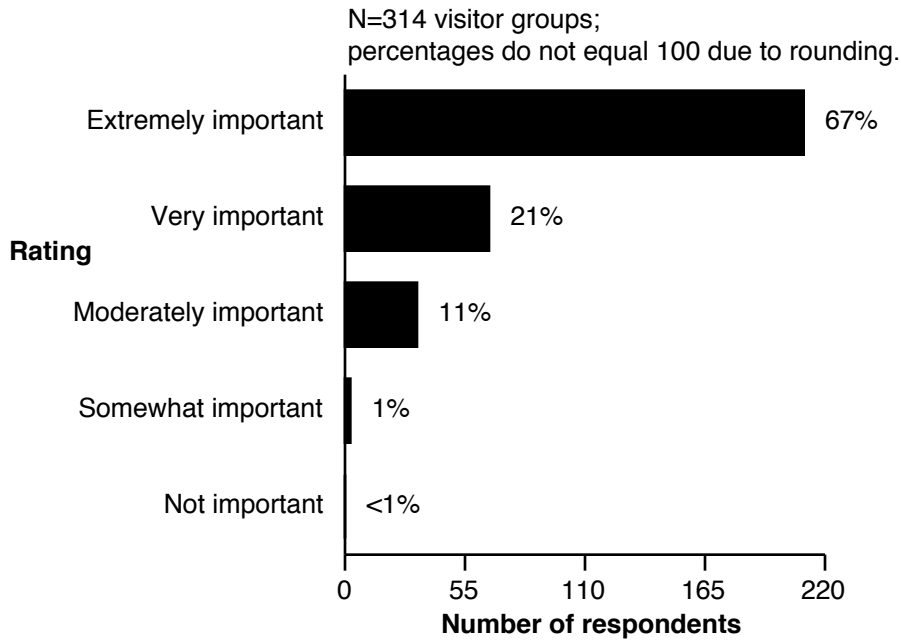


**Figure 38: Importance of picnic areas**

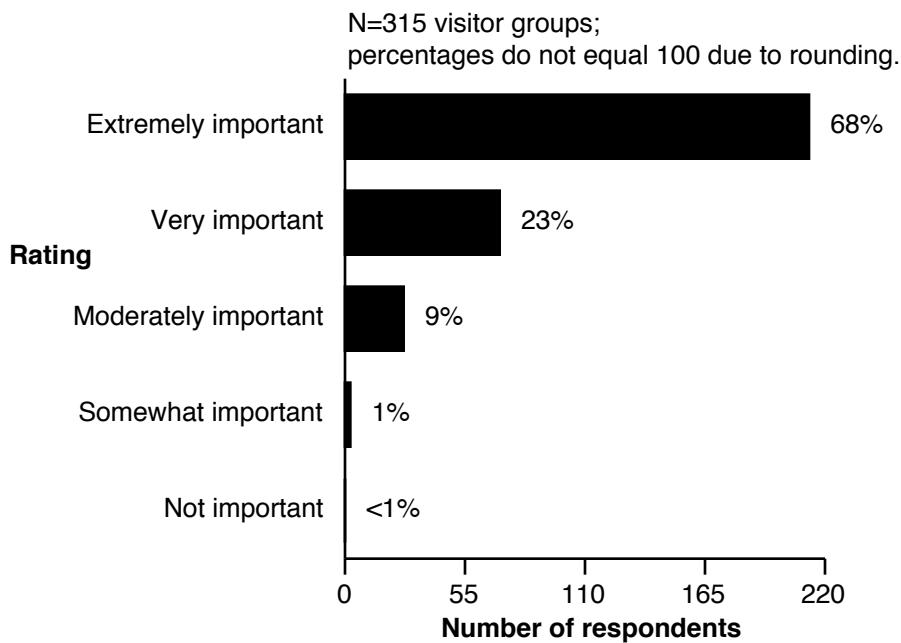


**Figure 39: Importance of visitor center maintenance**

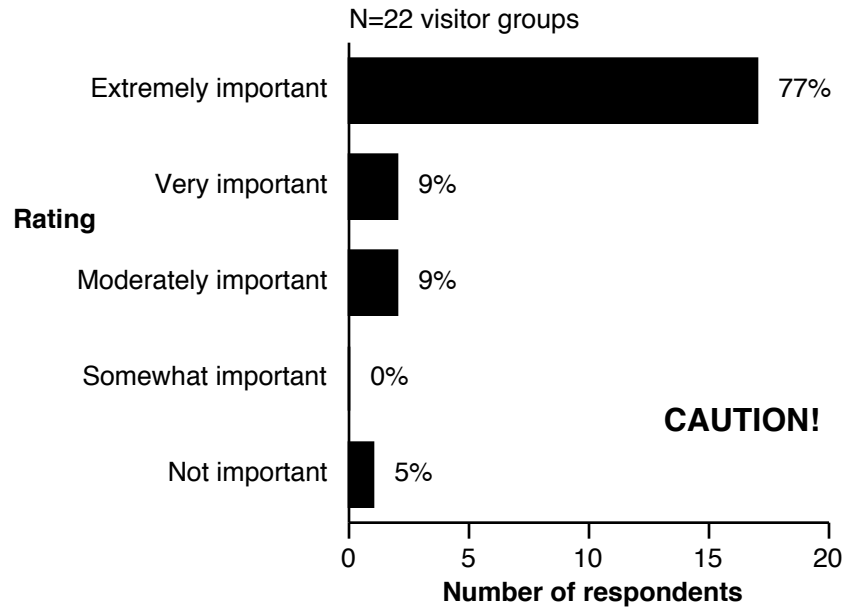




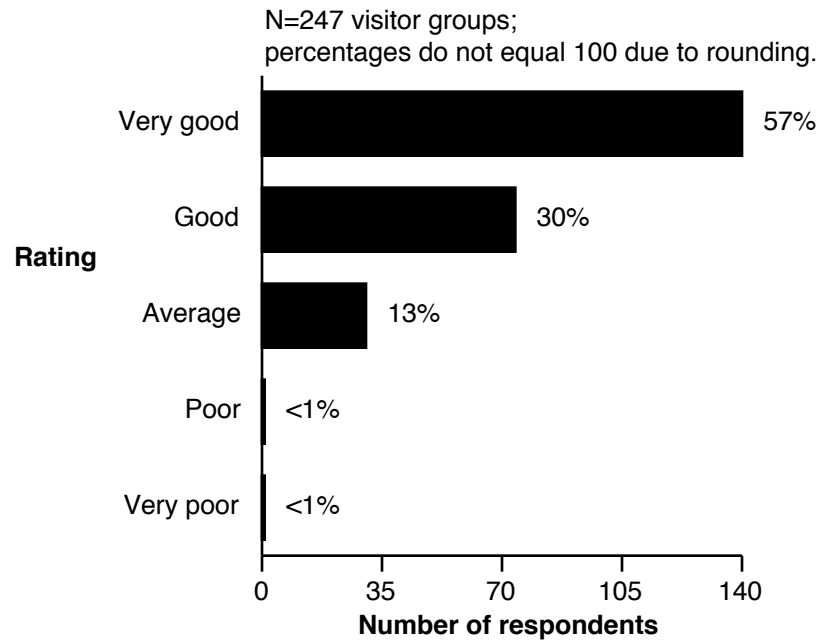
**Figure 40: Importance of Living Historical Farm maintenance**



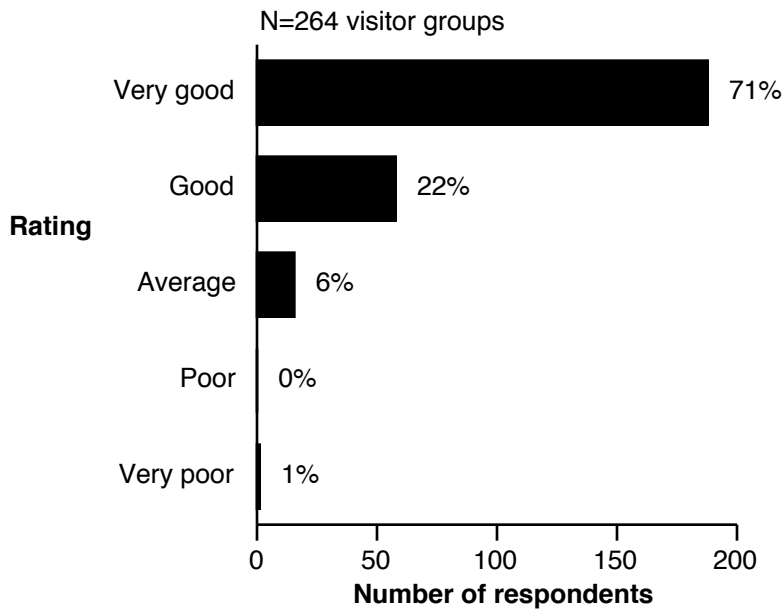
**Figure 41: Importance of grounds maintenance**



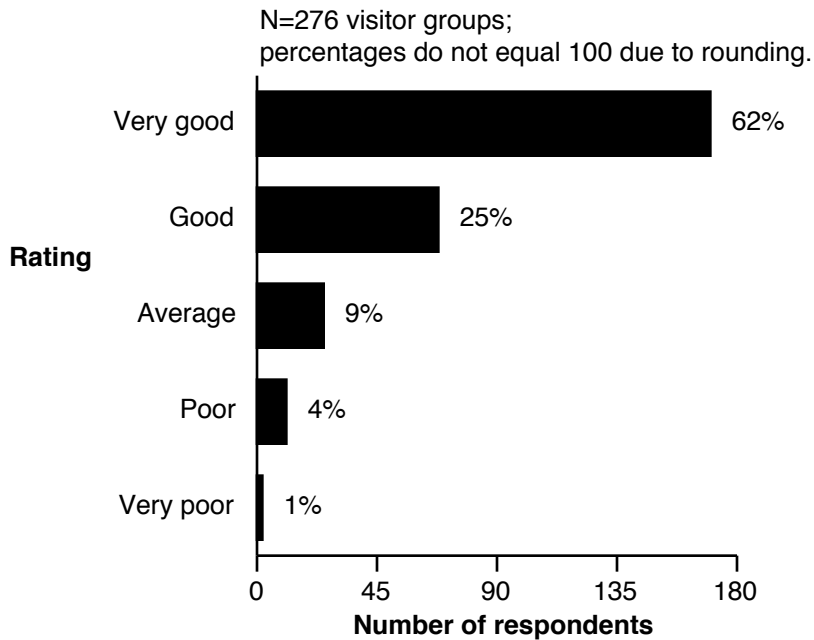
**Figure 42: Importance of handicapped accessibility**



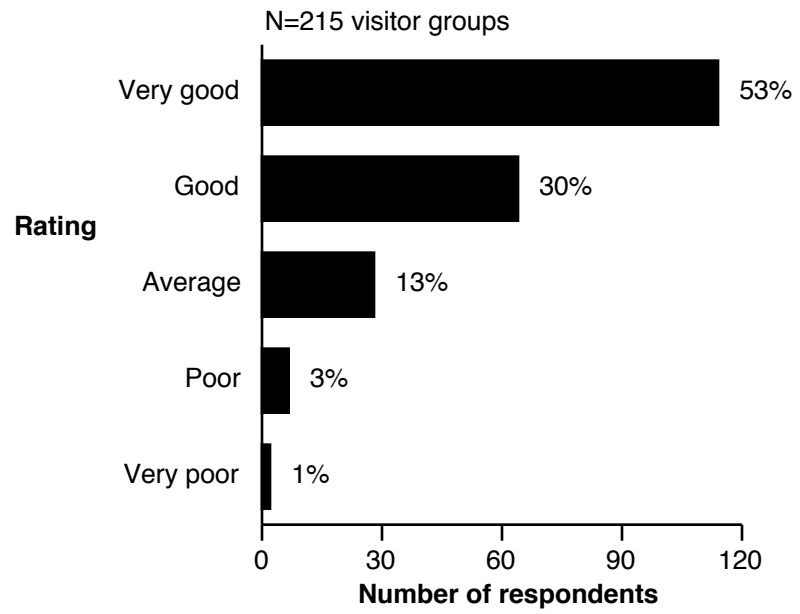
**Figure 43: Quality of park brochure/map**



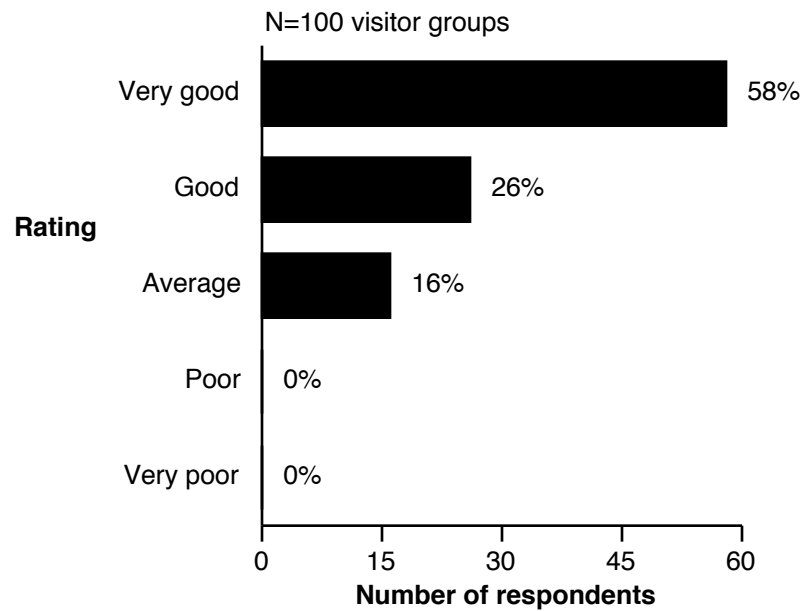
**Figure 44: Quality of visitor center/information desk staff**



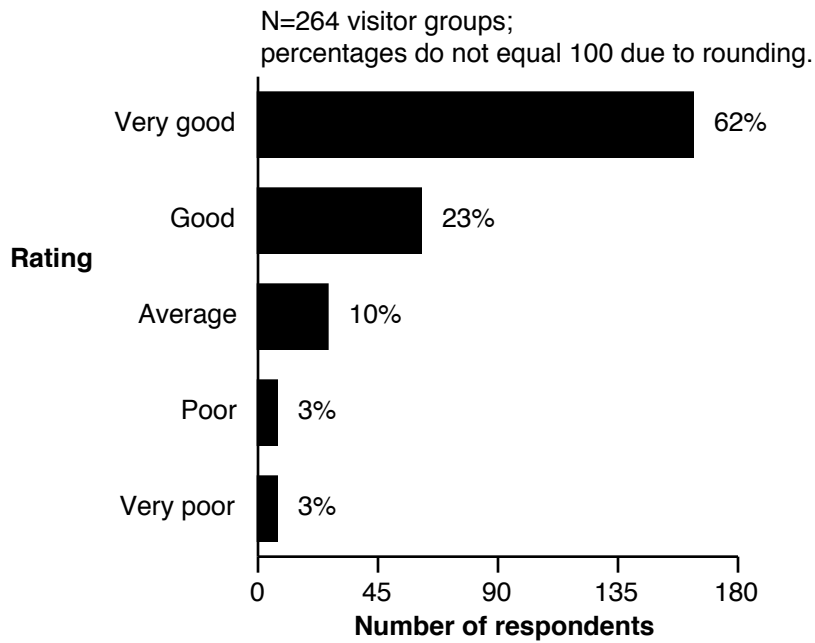
**Figure 45: Quality of Living Historical Farm staff**



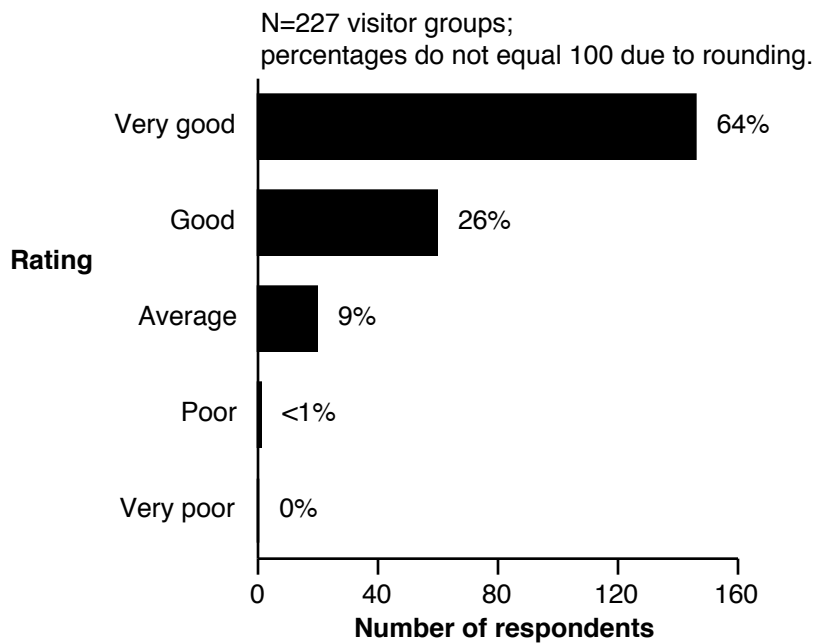
**Figure 46: Quality of exhibits**



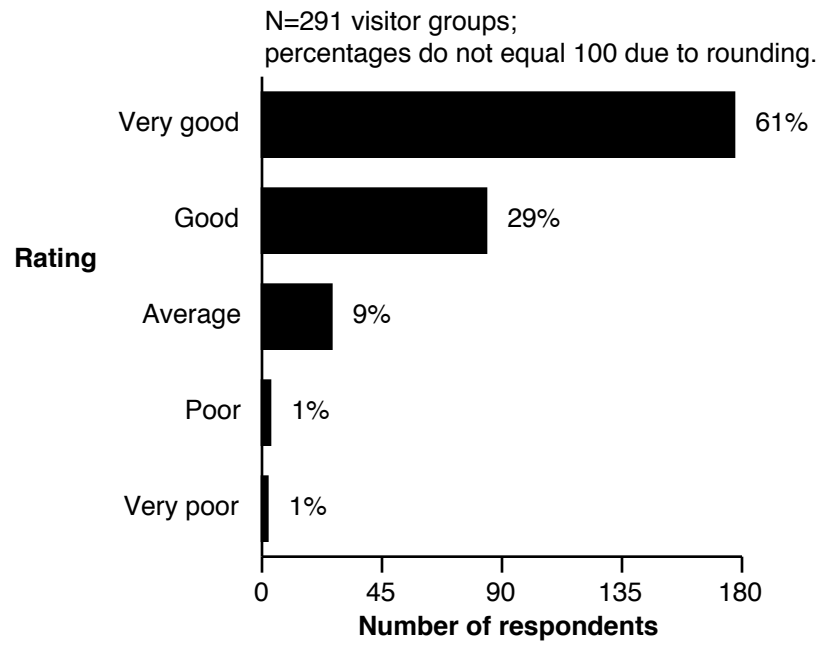
**Figure 47: Quality of trail guides**



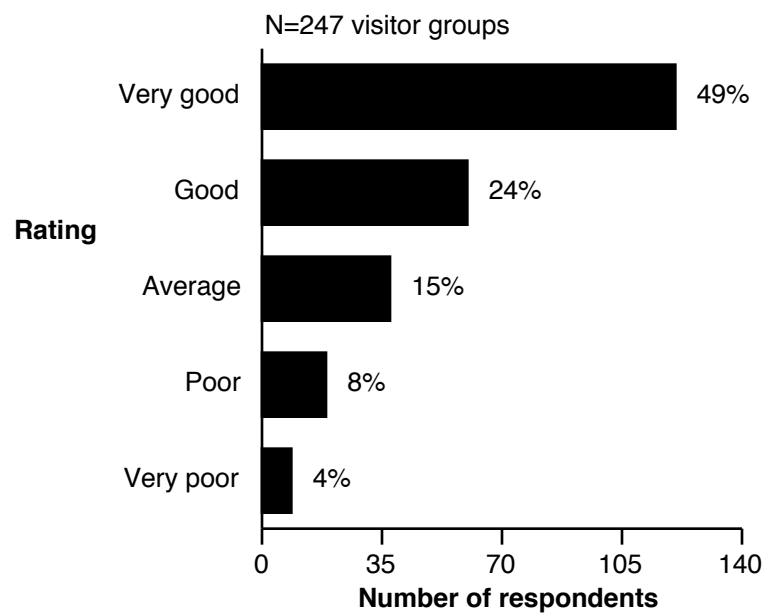
**Figure 48: Quality of restrooms**



**Figure 49: Quality of trails**

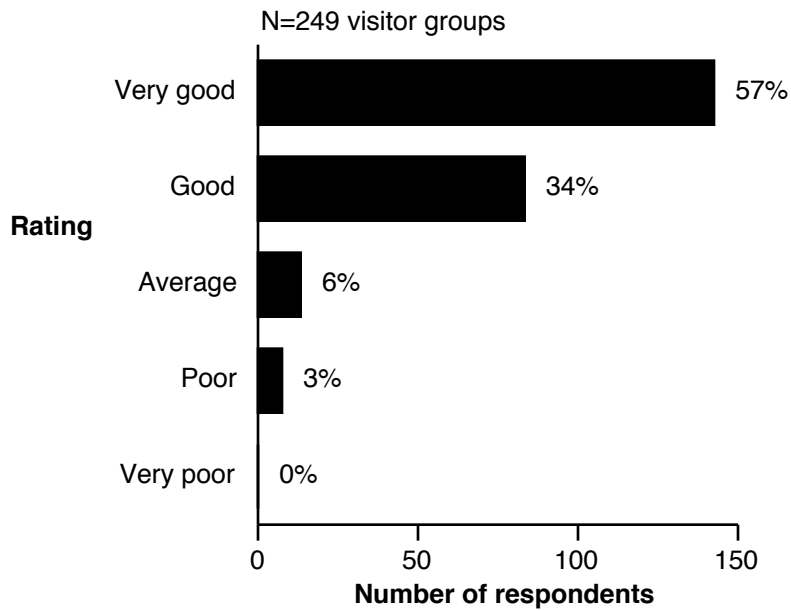


**Figure 50: Quality of roads and parking**

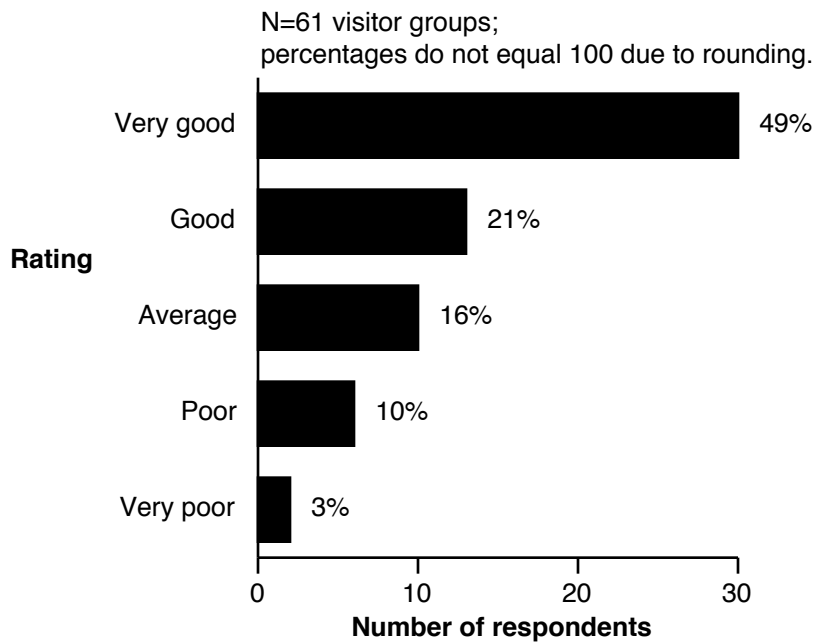


**Figure 51: Quality of highway directional signs**

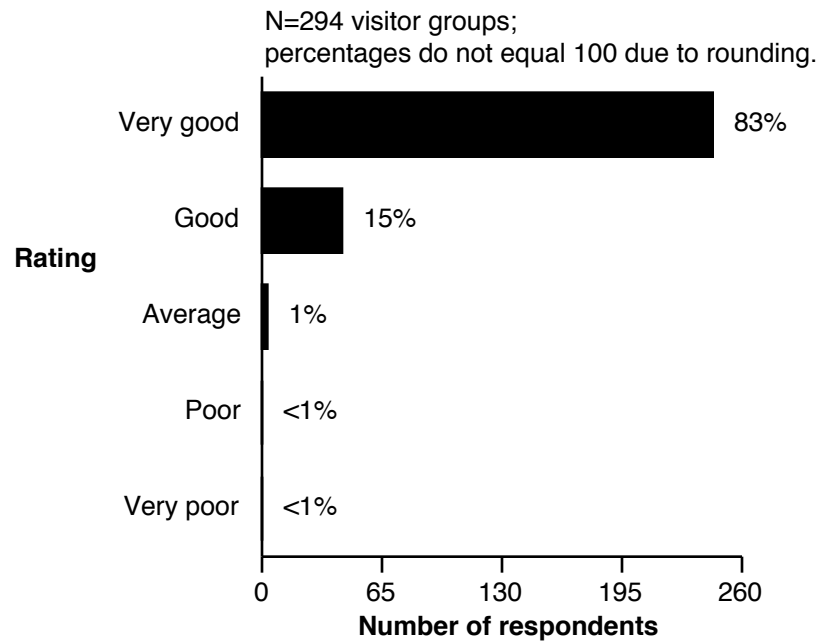
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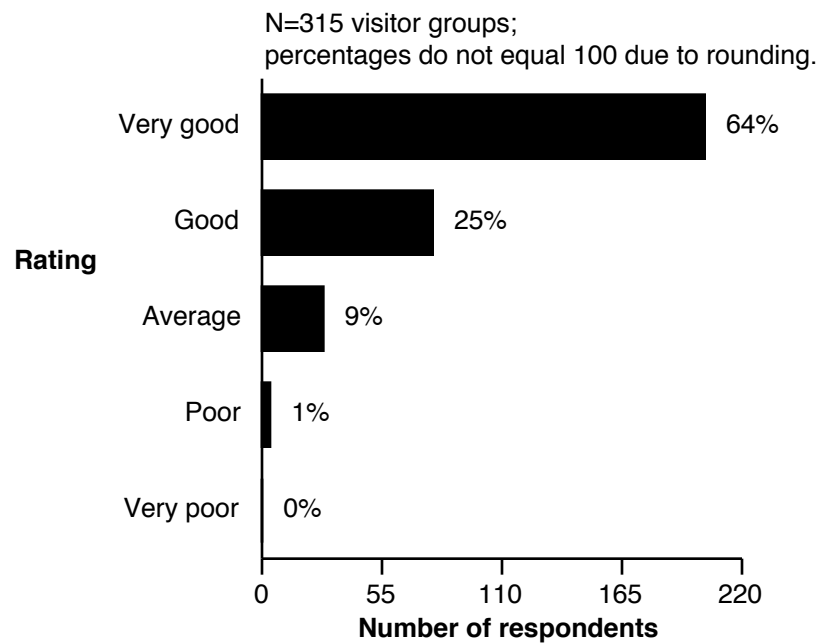
**Figure 52: Quality of in-park directional signs**



**Figure 53: Quality of picnic areas**



**Figure 54: Quality of visitor center maintenance**



**Figure 55: Quality of Living Historical Farm maintenance**

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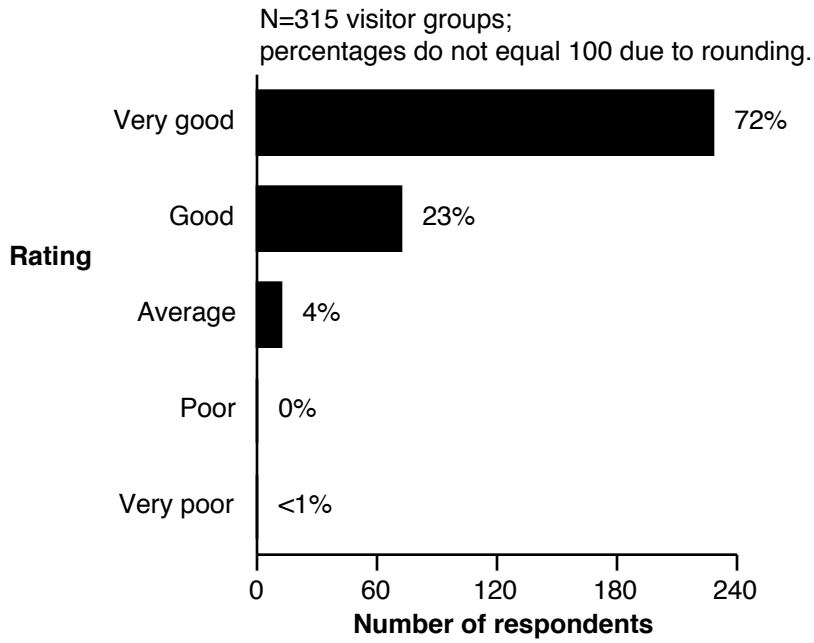


Figure 56: Quality of grounds maintenance

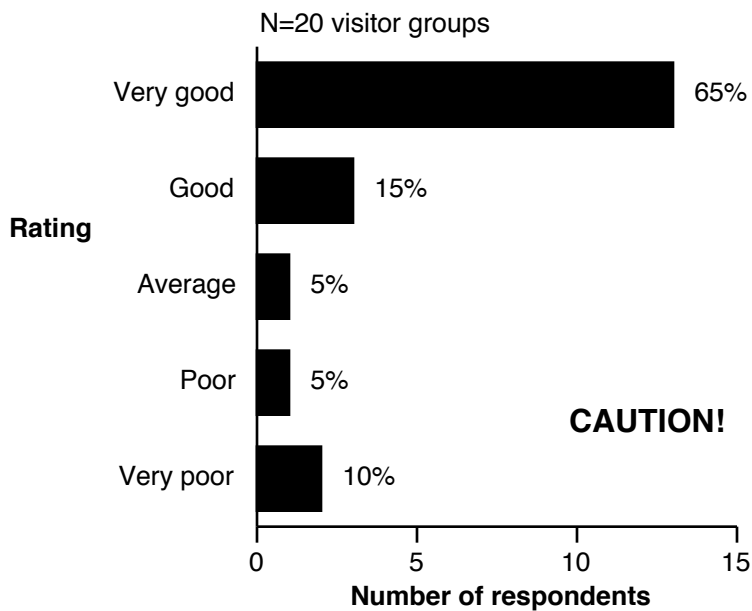
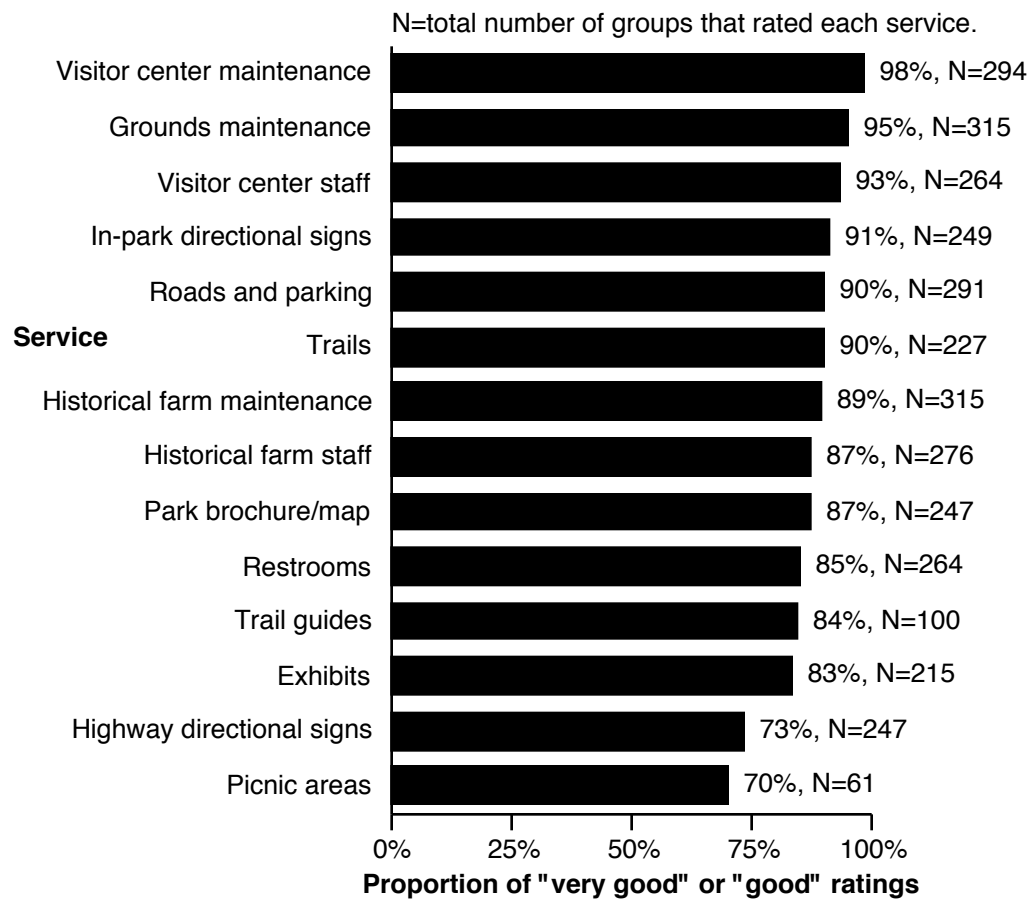


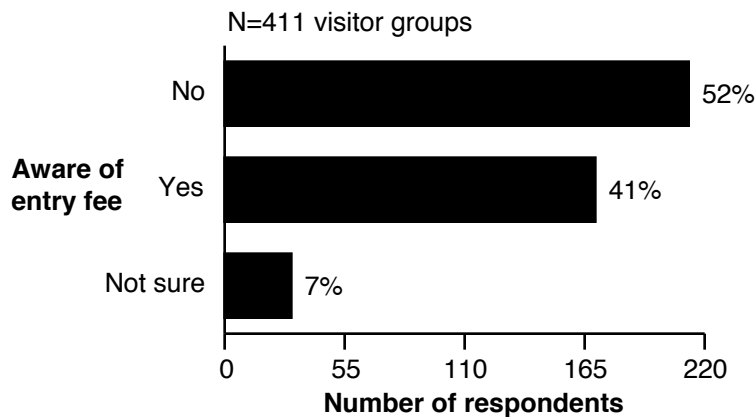
Figure 57: Quality of handicapped accessibility



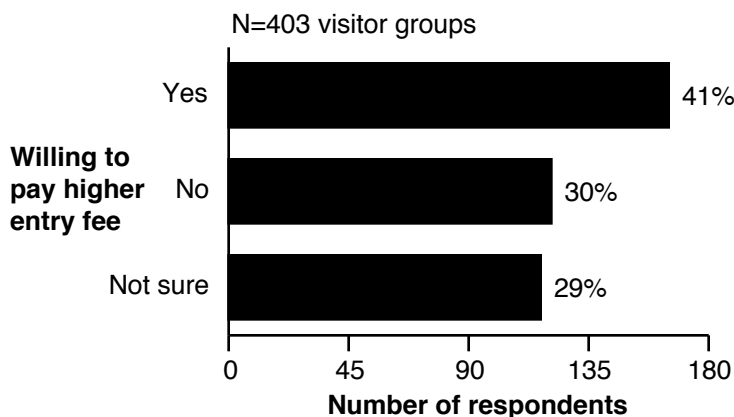
**Figure 58: Combined proportions of "very good" or "good" quality ratings for services**

Visitor groups were asked to indicate whether they were aware that there is an entrance fee (\$2 person, \$4 family) for Lincoln Boyhood National Memorial. As is shown by Figure 59, 41% of visitor groups knew about the entrance fee but a small majority of groups (52%) were not aware of the fee. Visitor groups were also asked if they would be willing to pay a higher entrance fee (\$4 person, \$8 family) if the money would increase funds for the operation of the park. Forty-one percent of visitor groups stated they would be willing to pay a higher fee, 30% would not pay more and 29% were not sure (see Figure 60).

## Entrance fees



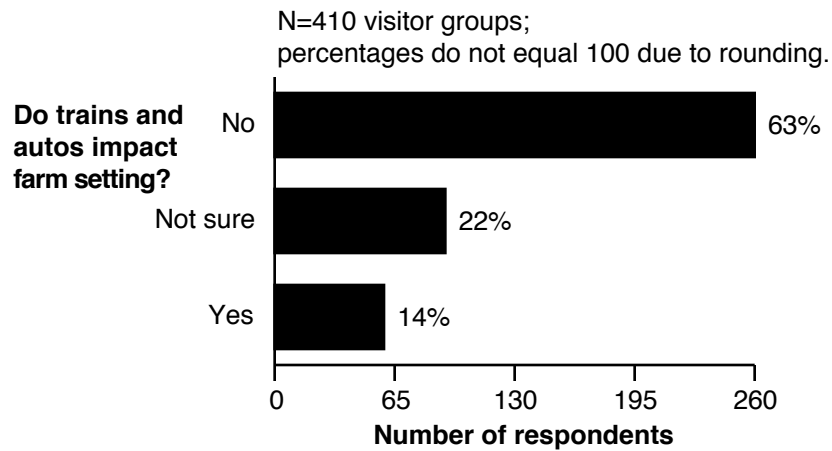
**Figure 59: Awareness of entrance fee**



**Figure 60: Willingness to pay higher entrance fee**

**Impact of auto and train traffic**

Visitor groups were asked to state whether they felt that auto and train traffic within the park impacts the historic setting of the Living Historical Farm. Fourteen percent of visitor groups felt that traffic impacted the setting but the majority (63%) of groups did not (see Figure 61). Visitor groups were also asked to state the specific impacts they noticed due to traffic. As is shown by Table 5, the most commonly stated impacts were that traffic detracts from the period or historic setting, that railroad traffic detracts from the period or historic setting, and that traffic takes away from the authenticity of the farm.



**Figure 61: Does train and auto traffic impact setting of Living Historical Farm?**

**Table 5: Impacts of auto and train traffic**

N=53 comments;  
several visitors made more than one comment.

Comment	Number of times mentioned
Detracts from period or historical setting	9
Railroad tracks detract from period setting	8
Takes away from authenticity	6
Dangerous (trail crosses train tracks and road)	4
Detracts from feeling of going back in history	4
Autos detract from period setting	4
Need to maintain natural setting	4
Train tracks add to historic setting	3
Noise factor	2
Other comments	9

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Visitor groups were asked to state the amount of money they had spent in the Lincoln Boyhood National Memorial area (within 25 miles of the memorial including Jasper, Dale, Ferdinand, Santa Claus, Rockport and Huntingburg) on this visit. Groups were asked to indicate the amounts they spent for lodging, travel, food and "other" items (such as souvenirs, gifts and film).

## Expenditures

**Total expenditures:** Thirteen percent of visitor groups spent no money in the Lincoln Boyhood National Memorial area (see Figure 62). Thirty-nine percent of the groups spent from \$1 to \$50, and another 12% spent from \$51 to \$100. Of the total expenditures by groups, 32% was for lodging, 28% was for food, 13% was for travel and 27% was for "other" items (see Figure 63).

The average visitor group expenditure during this visit was \$112. The median visitor group expenditure (50% of groups spent more and 50% of groups spent less) was \$45. The average per capita expenditure was \$28.

**Lodging:** Forty-five percent of visitor groups spent no money on lodging in the Lincoln Boyhood National Memorial area (see Figure 64). Eleven percent of the groups spent from \$1 to \$25 and another 13% spent from \$26 to \$50.

**Travel:** Twenty-eight percent of visitor groups spent no money on travel in the Lincoln Boyhood National Memorial area (see Figure 65). Fifty-two percent of the groups spent from \$1 to \$25 and another 16% spent from \$26 to \$50.

**Food:** Twenty-five percent of visitor groups spent no money on food in the Lincoln Boyhood National Memorial area (see Figure 66). Thirty-six percent of the groups spent from \$1 to \$25 and another 20% spent from \$26 to \$50.

**"Other" items:** Twenty-eight percent of visitor groups spent no money on "other" items (such as souvenirs, film and gifts) in the Lincoln Boyhood National Memorial area (see Figure 67). Thirty-nine percent of the groups spent from \$1 to \$25 and another 11% spent from \$26 to \$50.

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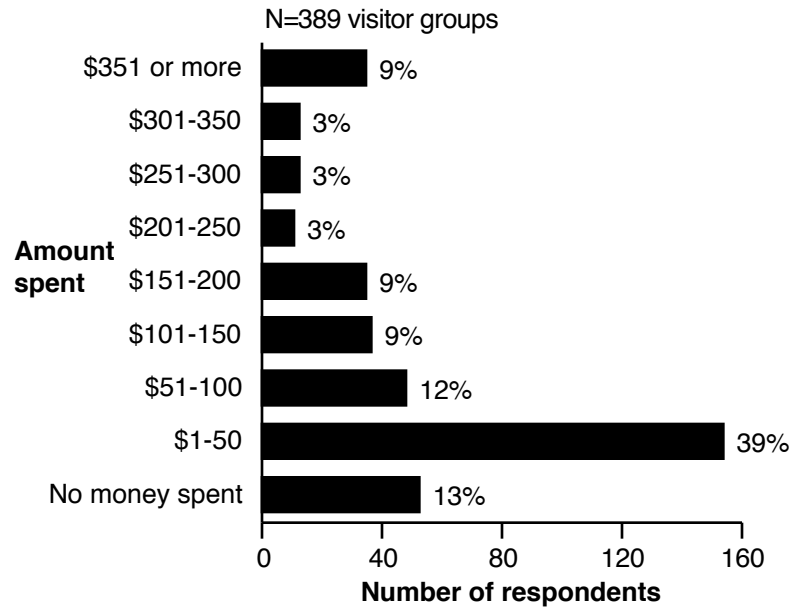


Figure 62: Total expenditures in area

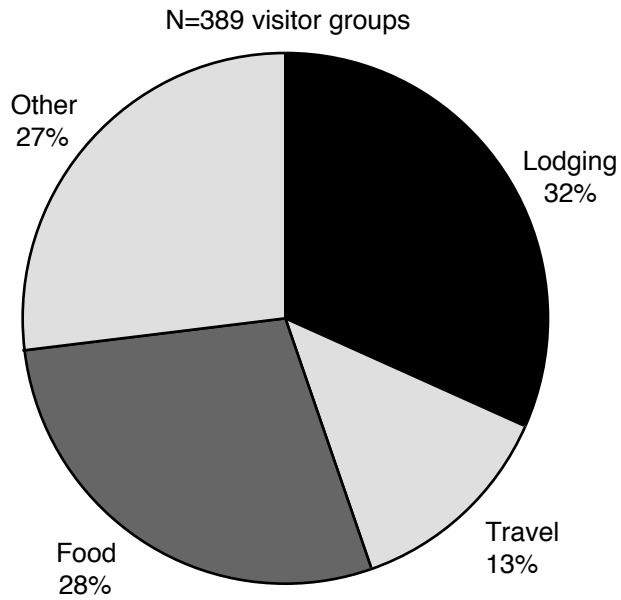
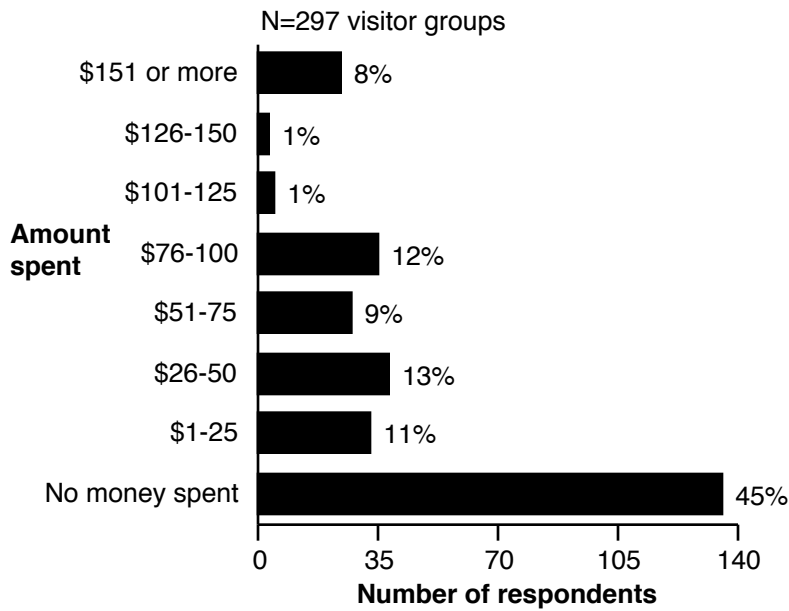
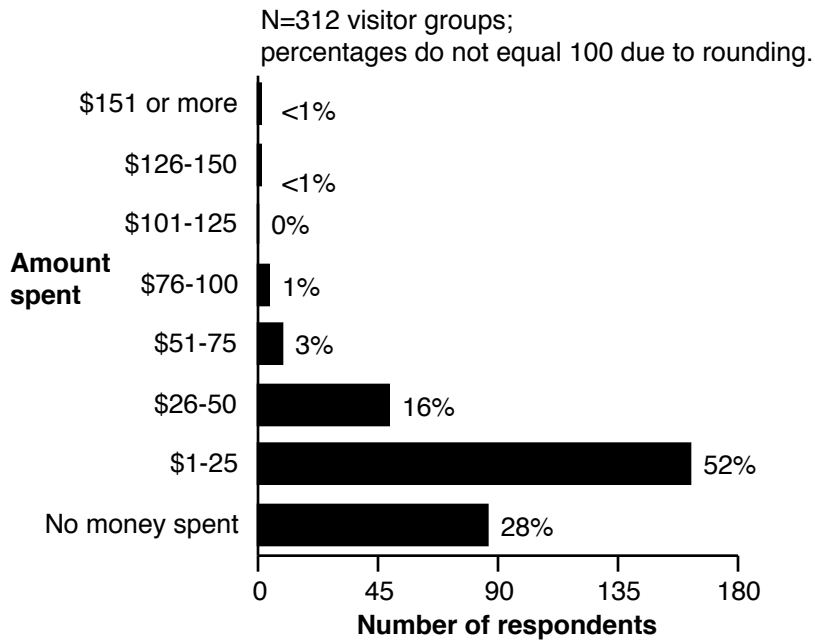


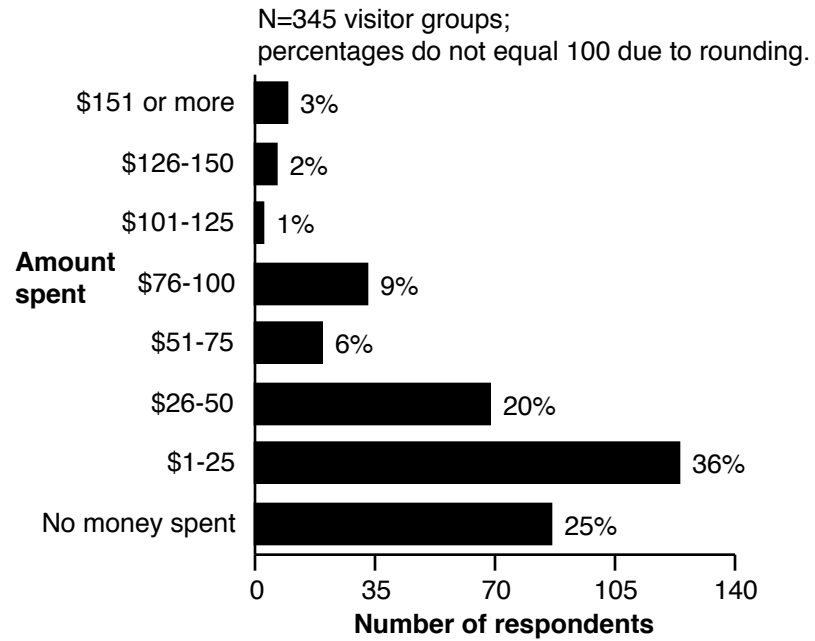
Figure 63: Proportions of expenditures in area



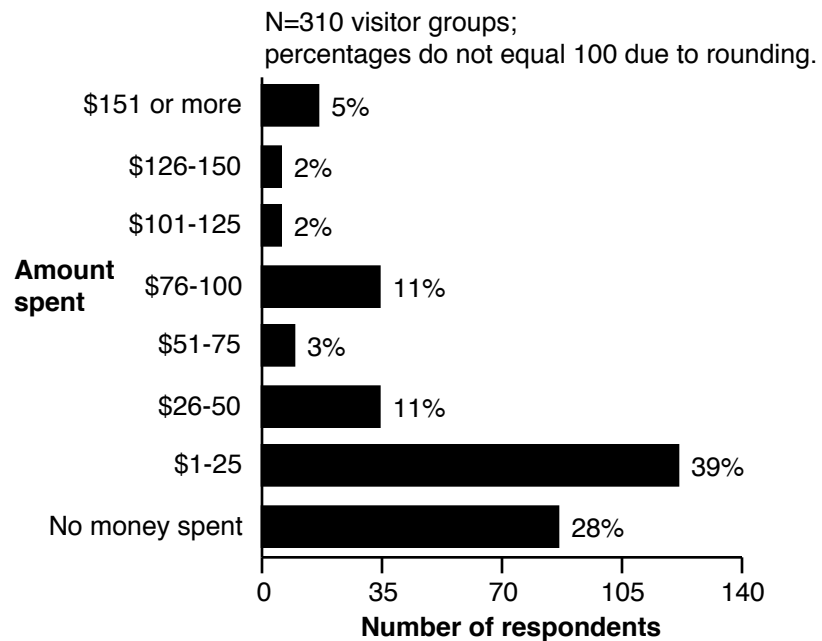
**Figure 64: Expenditures for lodging in area**



**Figure 65: Expenditures for travel in area**



**Figure 66: Expenditures for food in area**

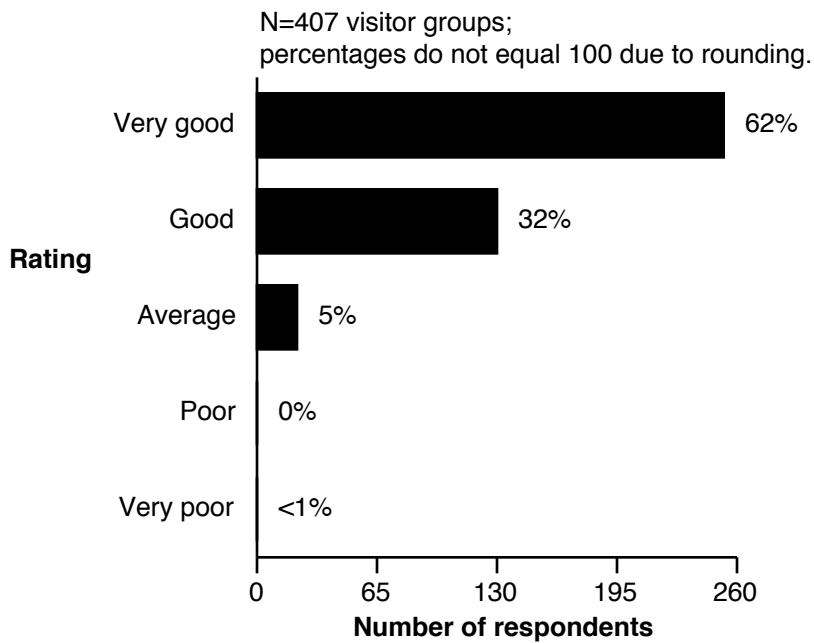


**Figure 67: Expenditures for "other" items in area**



Visitor groups were asked to rate the overall quality of the visitor services provided at Lincoln Boyhood National Memorial during this visit. The majority of visitor groups (94%) rated services as "very good" or "good" (see Figure 68). Only one visitor group (less than 1% of respondents) rated services as "very poor."

### Overall quality of visitor services



**Figure 68: Overall quality of visitor services**

### What visitors liked most

Visitor groups were asked "What did you like most about your visit to Lincoln Boyhood National Memorial?" Eighty-eight percent of visitor groups (367 groups) responded to this question. A summary of their responses is listed below and in the appendix.

**Table 6: Visitor likes**

N=566 comments;  
many visitors made more than one comment.

Comment	Number of times mentioned
<b>PERSONNEL</b>	
Farm staff	16
Informative farm staff	6
Friendly staff	6
Good staff	6
Helpful staff	5
Knowledgeable staff	3
Other comments	3
<b>INTERPRETIVE SERVICES</b>	
Living History Farm	165
Movie	33
Visitor center	26
Educational or informative	19
Exhibits	18
Cabin site	17
History	11
Learned more about Lincoln and family	10
Gravesite or cemetery	10
Trail of Twelve Stones	9
Museum	7
Farm demonstrations	7
Chapel at visitor center	6
Information on Lincoln's early years	5
Sculptured exterior walls on visitor center	4
Farm animals	4
Photos or paintings	4
Historic artifacts	3
Learning how people lived then	3
Hands-on information for kids	2
Interior design of visitor center	2
Costumed interpreters	2
Other comments	6

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Comment	Number of times mentioned
<b>FACILITIES/MAINTENANCE</b>	
Trails	16
Cleanliness of park	6
Walk to farm with sites along way	5
Well laid-out	4
Picnic area	3
Well-maintained	3
Beautiful grounds	2
Easy to get around	2
Other comments	5
<b>RESOURCE MANAGEMENT</b>	
Historical significance	13
Enjoyed surrounding forest	5
Seemed authentic or real	5
Natural setting	3
Setting	3
Site being preserved	3
Wildlife	2
Other comments	3
<b>GENERAL IMPRESSIONS</b>	
Everything	11
Peace and quiet	6
Feeling of going back in time	3
Beauty	3
Relaxing	2
Visiting the site	2
Enjoyed visit	2
Other comments	8
<b>LINCOLN STATE PARK</b>	
<i>Young Abe Lincoln</i> performance	10
Swimming area	5
Theatrical performance	5
Camping	4
Hiking	2
Music	2

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### What visitors liked least

Visitor groups were asked "What did you like least about your visit to Lincoln Boyhood National Memorial?" Sixty-three percent of visitor groups (263 groups) responded to this question. A summary of their responses is listed below and in the appendix.

**Table 7: Visitor dislikes**

N=292 comments;  
many visitors made more than one comment.

Comment	Number of times mentioned
<b>PERSONNEL</b>	
Farm staff attitude	3
Farm staff didn't interact with visitors	2
Staff on hand unable to answer questions	2
Inactivity of farm staff	2
Unfriendly staff	2
Other comments	2
<b>INTERPRETIVE SERVICES</b>	
Movie is outdated	11
Trail of Twelve Stones	10
Museum exhibits	9
Living Historical Farm	8
Not enough information at farm	4
More demonstrations at farm	4
Chapel and Nancy Hanks Lincoln room need interpretation	3
Movie screen too low--view was blocked	3
More detail on Lincoln's life and factors shaping his views	2
Scrubby garden or pasture at farm	2
More hands-on activities	2
Other comments	6
<b>FACILITIES/MAINTENANCE</b>	
Poor road signs	13
All the walking	10
Restrooms	5
Restrooms at exhibit shelter not clean	4
Picnic area	4
Restrooms at exhibit shelter	3
Water fountains not working properly or spread too far apart	3

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Comment	Number of times mentioned
<b>FACILITIES/MAINTENANCE (con't)</b>	
Poor wheelchair access	2
No shade for parking or picnicking	2
Lack of water fountains outside near trails	2
Lack of parking at visitor center	2
Spring Trail was disappointing	2
Not enough parking due to wedding	2
Restrooms too far apart	2
Other comments	4
<b>POLICIES</b>	
Entrance fee	9
Early closing hours	8
Things were closed	4
Should be open longer during busy season	2
Other comments	2
<b>RESOURCE MANAGEMENT</b>	
Insects and flies	9
Train tracks	4
Other comments	2
<b>CONCESSIONS</b>	
Gift shop or bookstore	4
No lodging facilities	3
Other comment	1
<b>GENERAL IMPRESSIONS</b>	
Nothing	63
Lack of time	11
Heat	7
Had problem with another visitor	2
Other comments	5
<b>LINCOLN STATE PARK</b>	
Swimming area	3
Schedule of plays changed	2
Theatrical performance	2
Restrooms	2
Animals in campground	2
Other comments	8

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## Planning for the future

Visitor groups were asked "If you were a park manager planning for the future of Lincoln Boyhood National Memorial, what would you propose? Please be specific." Fifty-nine percent of visitor groups (244 groups) responded to this question. A summary of their responses is listed below and in the appendix.

**Table 8: Planning for the future**

N=395 comments;  
many visitors made more than one comment.

Comment	Number of times mentioned
<b>PERSONNEL</b>	
Improve staff's attitude	2
Other comment	1
<b>INTERPRETIVE SERVICES</b>	
More demonstrations at farm	16
Update movie	15
More exhibits	14
More ranger-led activities	11
Expand farm	9
Children's activities	8
More people displaying skills at farm	7
Improve exhibits	7
More Lincoln artifacts	7
More information on Lincoln's whole life	7
Re-create more buildings at farm	7
More hands-on activities	6
Lincoln impersonator	6
Post schedule of demonstrations	6
Continue living farm exhibits	5
Historical exhibits	4
More emphasis on Lincoln Trail concept	4
Raise movie screen or larger movie screen	4
Improve brochure	4
More information on Lincoln's family	3
Outdoor historical signs and plaques	3
Farm staff more active	3
Training program for re-enactors (language, beliefs, etc.)	3
Improve cabin site	2
Signs identifying trees and plants	2
Samples of cooked food at farm	2
More animals on farm	2
Make it educational	2
More informational signs at farm	2

Comment	Number of times mentioned
<b>INTERPRETIVE SERVICES (cont)</b>	
Guided transportation tours	2
Tape recorded information	2
Pictures of where twelve stones came from	2
More demonstrations at farm on weekends	2
Information on pioneer life	2
Other comments	9
<b>FACILITIES/MAINTENANCE</b>	
Improve road signs	13
More parking	6
Improve handicapped access (restrooms, parking, trails)	5
More trails	4
Improve restrooms	4
Shuttle service in park	4
Improve restrooms at exhibit shelter	4
Improve picnic area	3
More or better water fountains	3
More trail signs and markers	3
Train ride	2
Bike paths	2
More picnic or play areas	2
Continue to maintain grounds and building	2
More signs	2
Continue modernizing	2
Other comments	6
<b>POLICIES</b>	
More publicity	16
Stay open longer/stay open longer during busy periods	7
Keep fees low	6
Other comments	3
<b>RESOURCE MANAGEMENT</b>	
Maintain simple, historic setting	9
Eliminate train traffic	3
Limit or eliminate auto traffic	3
Continue operation of park	2
Expand memorial	2
Keep forest untouched	2
Enjoyed the wildflowers	2
Other comments	2

Comment	Number of times mentioned
<b>CONCESSIONS</b>	
Restaurant with historical food and setting	3
Motel or lodge facilities	3
More variety in book or gift shop	2
Add a gift shop	2
Restaurant	2
Wagon rides	2
<b>GENERAL IMPRESSIONS</b>	
Fine as is	17
Nice park	3
Doing a good job	2
Other comments	8
<b>LINCOLN STATE PARK</b>	
More lodging or cabins	4
More activities	3
Comments about <i>Young Abe Lincoln</i>	3
Lights in outside restrooms	2
More campsites	2
Keep outside restrooms cleaner	2
Clean up lake area	2
Keep as is	2
Improve campsites	2
Rent tents or fishing poles	2
Full hookups	2
Other comments	8



Fifty percent of visitor groups (207 groups) wrote additional comments, which are included in the separate appendix of this report. Their comments about Lincoln Boyhood National Memorial are summarized below and in the appendix. Some comments offer specific suggestions on how to improve the park; others describe what visitors enjoyed or did not enjoy about their visit.

## Comment summary

**Table 9: Additional comments**

N=392 comments;  
many visitors made more than one comment.

Comment	Number of times mentioned
<b>PERSONNEL</b>	
Friendly staff	11
Helpful staff	9
Informative staff	6
Friendly visitor center staff	5
Good farm staff	4
Helpful visitor center staff	4
Good staff	3
Courteous staff	3
Knowledgeable farm staff	2
Helpful farm staff	2
Friendly farm staff	2
Other comments	2
<b>INTERPRETIVE SERVICES</b>	
Educational	16
Enjoyed farm	12
Interesting	8
Exhibits were good	4
Would like to see new exhibits or artifacts	4
Film was good	3
Nice visitor center	3
Enjoyed Trail of Twelve Stones	3
Enjoyed demonstrations or have more demonstrations	3
Make it more interesting for kids and teens	2
More information about Lincoln's family and daily life	2
Should be educational	2
Important to show life of Lincoln	2
Interested in pioneer way of life	2
Didn't like movie	2
Enjoyed hands-on approach	2
Other comments	3

Comment	Number of times mentioned
<b>FACILITIES/MAINTENANCE</b>	
Well-maintained	10
Park is clean	7
Improve handicapped access	3
Nice facility	3
Some repairs or maintenance needed	3
Need better signs to site	2
Well-maintained grounds	2
Put more information on trail signs	2
Liked the trails	2
Other comments	6
<b>POLICIES</b>	
Keep prices low	3
Other comments	4
<b>RESOURCE MANAGEMENT</b>	
Glad area is preserved	3
Other comments	3
<b>CONCESSIONS</b>	
Liked the bookstore	3
Snacks and drinks should be available	2
Wider selection at book and gift shop	2
<b>GENERAL IMPRESSIONS</b>	
Enjoyed visit	90
Will visit again	14
Thank you	10
Doing a good job	7
We visit often	7
Impressed	6
Good family activity	5
Beautiful park	4
Nice tribute	3
Worthwhile	3
Have recommended park to others	3
Enjoy historical places	3
Thanks for interest in visitors' opinions	3
Have visited several Lincoln sites	3
One of our favorite parks	3
We came for a wedding	2
Always enjoy my visits	2
Arrived after things were closed	2
We support national parks	2
Other comments	13

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Comment	Number of times mentioned
<b>LINCOLN STATE PARK</b>	
Enjoyed park	5
Will return	3
Enjoyed the play	3
Enjoyed <i>Young Abe Lincoln</i>	2
Other comments	8

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## Lincoln Boyhood National Memorial Additional Analysis VSP Report 96

The Visitor Services Project (VSP) staff offers the opportunity to learn more from VSP visitor study data.

### Additional Analysis

Additional analysis can be done using the park's VSP visitor study data that was collected and entered into the computer. Two-way and three-way cross tabulations can be made of any of the characteristics listed below. Be as specific as possible--you may select a single program/ service/ facility instead of all that were listed in the questionnaire. Include your name, address and phone number in the request.

- |                                       |   |                                      |
|---------------------------------------|---|--------------------------------------|
| • Primary destination                 | • Visitor activities                        | • Difficulty locating park           |
| • Sources of information              | • Sites visited                             | • Visits past twelve months          |
| • Other places visited                | • Group size                                | • Visits past five years             |
| • <i>Young Abe Lincoln</i> attendance | • Group type                                | • Aware of entrance fee              |
| • Reason for visiting                 | • Age                                       | • Willing to pay higher entrance fee |
| • Hours spent at visitor center       | • State of residence                        | • Impact of auto and train           |
| • Hours spent at living farm          | • Country of residence                      | • Expenditures in area               |
| • Total hours spent                   | • Farm demonstration attendance             | • Visitor service use                |
| • Park area visited first             | • Program scheduling                        | • Visitor service importance         |
| • Forms of transportation             | • Program availability                      | • Visitor service quality            |
| • Number of vehicles                  | • Aware of NPS administration               | • Overall quality rating             |
|                                       | • Source of knowledge of NPS administration |                                      |

### Database

A database has been developed which contains all the VSP visitor study results from 1988 through the present. The database became operational in April, 1996. In order to use the database it will be necessary to have a database catalog, which lists the information contained in the database. Queries to the database will be accepted by phone, mail, cc:Mail, e:mail or fax, and the same forms of media will be used to return the answer to you. Through the database, you can learn how the results of this VSP visitor study compare with those from studies held at NPS sites across the nation, with those within a specific region or type of NPS site, or with those that meet criteria that are of importance to you as a park manager, researcher or other interested party.

Phone/send requests to:

**Visitor Services Project, CPSU  
College of Forestry, Wildlife, and Range Sciences  
University of Idaho  
Moscow, Idaho 83844-1133**

**Phone: 208-885-2819  
FAX: 208-885-4261  
cc:Mail: VSP Database NP- -PNR  
e-mail: vspdatabase@uidaho.edu**

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**QUESTIONNAIRE**

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# Lincoln Boyhood National Memorial

## Visitor Study Summer 1997

### Appendix

Chris Wall

#### Visitor Services Project Report 96

December 1997

This volume contains a summary of visitors' comments for Questions 22a, 22b, 23 and 24. The summary is followed by visitors' unedited comments.

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Chris Wall is a VSP Research Associate based at the Cooperative Park Studies Unit, University of Idaho. I thank the staff and volunteers of Lincoln Boyhood National Memorial for their assistance with this study. The VSP acknowledges the Public Opinion Lab of the Social and Economic Sciences Research Center, Washington State University, for its technical assistance.

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**Visitor likes**

N=566 comments;  
many visitors made more than one comment.

Comment	Number of times mentioned
<b>PERSONNEL</b>	
Farm staff	16
Informative farm staff	6
Friendly staff	6
Good staff	6
Helpful staff	5
Knowledgeable staff	3
Other comments	3
 <b>INTERPRETIVE SERVICES</b>	
Living History Farm	165
Movie	33
Visitor center	26
Educational or informative	19
Exhibits	18
Cabin site	17
History	11
Learned more about Lincoln and family	10
Gravesite or cemetery	10
Trail of Twelve Stones	9
Museum	7
Farm demonstrations	7
Chapel at visitor center	6
Information on Lincoln's early years	5
Sculptured exterior walls on visitor center	4
Farm animals	4
Photos or paintings	4
Historic artifacts	3
Learning how people lived then	3
Hands-on information for kids	2
Interior design of visitor center	2
Costumed interpreters	2
Other comments	6
 <b>FACILITIES/MAINTENANCE</b>	
Trails	16
Cleanliness of park	6
Walk to farm with sites along way	5
Well laid-out	4
Picnic area	3
Well-maintained	3
Beautiful grounds	2
Easy to get around	2
Other comments	5

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Comment	Number of times mentioned
<b>RESOURCE MANAGEMENT</b>	
Historical significance	13
Enjoyed surrounding forest	5
Seemed authentic or real	5
Natural setting	3
Setting	3
Site being preserved	3
Wildlife	2
Other comments	3
<b>GENERAL IMPRESSIONS</b>	
Everything	11
Peace and quiet	6
Feeling of going back in time	3
Beauty	3
Relaxing	2
Visiting the site	2
Enjoyed visit	2
Other comments	8
<b>LINCOLN STATE PARK</b>	
<i>Young Abe Lincoln</i> performance	10
Swimming area	5
Theatrical performance	5
Camping	4
Hiking	2
Music	2

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**Visitor dislikes**

N=292 comments;  
many visitors made more than one comment.

Comment	Number of times mentioned
<b>PERSONNEL</b>	
Farm staff attitude	3
Farm staff didn't interact with visitors	2
Unfriendly staff	2
Other comments	2
<b>INTERPRETIVE SERVICES</b>	
Movie is outdated	11
Trail of Twelve Stones	10
Museum exhibits	9
Living Historical Farm	8
Not enough information at farm	4
More demonstrations at farm	4
Chapel and Nancy Hanks Lincoln room need interpretation	3
Movie screen too low--view was blocked	3
Staff on hand unable to answer questions	2
More detail on Lincoln's life and factors shaping his views	2
Scrubby garden or pasture at farm	2
More hands-on activities	2
Inactivity of farm staff	2
Other comments	6
<b>FACILITIES/MAINTENANCE</b>	
Poor road signs	13
All the walking	10
Restrooms	5
Restrooms at exhibit shelter not clean	4
Picnic area	4
Restrooms at exhibit shelter	3
Water fountains not working properly or spread too far apart	3
Poor wheelchair access	2
No shade for parking or picnicking	2
Lack of water fountains outside near trails	2
Lack of parking at visitor center	2
Spring Trail was disappointing	2
Not enough parking due to wedding	2
Restrooms too far apart	2
Other comments	4
<b>POLICIES</b>	
Entrance fee	9
Early closing hours	8
Things were closed	4
Should be open longer during busy season	2
Other comments	2

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Comment	Number of times mentioned
<b>RESOURCE MANAGEMENT</b>	
Insects and flies	9
Train tracks	4
Other comments	2
<b>CONCESSIONS</b>	
Gift shop or bookstore	4
No lodging facilities	3
Other comment	1
<b>GENERAL IMPRESSIONS</b>	
Nothing	63
Lack of time	11
Heat	7
Had problem with another visitor	2
Other comments	5
<b>LINCOLN STATE PARK</b>	
Swimming area	3
Schedule of plays changed	2
Theatrical performance	2
Restrooms	2
Animals in campground	2
Other comments	8

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### Planning for the future

N=395 comments;  
many visitors made more than one comment.

Comment	Number of times mentioned
<b>PERSONNEL</b>	
Staff had attitudes	2
Other comment	1
<b>INTERPRETIVE SERVICES</b>	
More demonstrations at farm	16
Update movie	15
More exhibits	14
More ranger-led activities	11
Expand farm	9
Children's activities	8
More people displaying skills at farm	7
Improve exhibits	7
More Lincoln artifacts	7
More information on Lincoln's whole life	7
Re-create more buildings at farm	7
More hands-on activities	6
Lincoln impersonator	6
Post schedule of demonstrations	6
Continue living farm exhibits	5
Historical exhibits	4
More emphasis on Lincoln Trail concept	4
Raise movie screen or larger movie screen	4
Improve brochure	4
More information on Lincoln's family	3
Outdoor historical signs and plaques	3
Farm staff more active	3
Training program for re-enactors (language, beliefs, etc.)	3
Improve cabin site	2
Signs identifying trees and plants	2
Samples of cooked food at farm	2
More animals on farm	2
Make it educational	2
More informational signs at farm	2
Guided transportation tours	2
Tape recorded information	2
Pictures of where twelve stones came from	2
More demonstrations at farm on weekends	2
Information on pioneer life	2
Other comments	9

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Comment	Number of times mentioned
<b>FACILITIES/MAINTENANCE</b>	
Improve road signs	13
More parking	6
Improve handicapped access (restrooms, parking, trails)	5
More trails	4
Improve restrooms	4
Shuttle service in park	4
Improve restrooms at exhibit shelter	4
Improve picnic area	3
More or better water fountains	3
More trail signs and markers	3
Train ride	2
Bike paths	2
More picnic or play areas	2
Continue to maintain grounds and building	2
More signs	2
Continue modernizing	2
Other comments	6
<b>POLICIES</b>	
More publicity	16
Longer hours or longer hours during busy periods	7
Keep fees low	6
Other comments	3
<b>RESOURCE MANAGEMENT</b>	
Maintain simple, historic setting	9
Eliminate train traffic	3
Limit or eliminate auto traffic	3
Continue operation of park	2
Expand memorial	2
Keep forest untouched	2
Enjoyed the wildflowers	2
Other comments	2
<b>CONCESSIONS</b>	
Restaurant with historical food and setting	3
Motel or lodge facilities	3
More variety in book or gift shop	2
Add a gift shop	2
Restaurant	2
Wagon rides	2

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Comment	Number of times mentioned
<b>GENERAL IMPRESSIONS</b>	
Fine as is	17
Nice park	3
Doing a good job	2
Other comments	8
 <b>LINCOLN STATE PARK</b>	
More lodging or cabins	4
More activities	3
Comments about <i>Young Abe Lincoln</i>	3
Lights in outside restrooms	2
More campsites	2
Keep outside restrooms cleaner	2
Clean up lake area	2
Keep as is	2
Improve campsites	2
Rent tents or fishing poles	2
Full hookups	2
Other comments	8

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### Summary of additional visitor comments

N=392 comments;  
many visitors made more than one comment.

Comment	Number of times mentioned
<b>PERSONNEL</b>	
Friendly staff	11
Helpful staff	9
Informative staff	6
Friendly visitor center staff	5
Good farm staff	4
Helpful visitor center staff	4
Good staff	3
Courteous staff	3
Knowledgeable farm staff	2
Helpful farm staff	2
Friendly farm staff	2
Other comments	2
<b>INTERPRETIVE SERVICES</b>	
Educational	16
Enjoyed farm	12
Interesting	8
Exhibits were good	4
Would like to see new exhibits or artifacts	4
Film was good	3
Nice visitor center	3
Enjoyed Trail of Twelve Stones	3
Enjoyed demonstrations or have more demonstrations	3
Make it more interesting for kids and teens	2
More information about Lincoln's family and daily life	2
Should be educational	2
Important to show life of Lincoln	2
Interested in pioneer way of life	2
Didn't like movie	2
Enjoyed hands-on approach	2
Other comments	3
<b>FACILITIES/MAINTENANCE</b>	
Well-maintained	10
Park is clean	7
Improve handicapped access	3
Nice facility	3
Some repairs or maintenance needed	3
Need better signs to site	2
Well-maintained grounds	2
Put more information on trail signs	2
Liked the trails	2
Other comments	6

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Comment	Number of times mentioned
<b>POLICIES</b>	
Keep prices low	3
Other comments	4
<b>RESOURCE MANAGEMENT</b>	
Glad area is preserved	3
Other comments	3
<b>CONCESSIONS</b>	
Liked the bookstore	3
Snacks and drinks should be available	2
Wider selection at book and gift shop	2
<b>GENERAL IMPRESSIONS</b>	
Enjoyed visit	90
Will visit again	14
Thank you	10
Doing a good job	7
We visit often	7
Impressed	6
Good family activity	5
Beautiful park	4
Nice tribute	3
Worthwhile	3
Have recommended park to others	3
Enjoy historical places	3
Thanks for interest in visitors' opinions	3
Have visited several Lincoln sites	3
One of our favorite parks	3
We came for a wedding	2
Always enjoy my visits	2
Arrived after things were closed	2
We support national parks	2
Other comments	13
<b>LINCOLN STATE PARK</b>	
Enjoyed park	5
Will return	3
Enjoyed the play	3
Enjoyed <i>Young Abe Lincoln</i>	2
Other comments	8



