

# San Juan Island National Historical Park Visitor Study



**The  
Visitor Services  
Project**



**DIRECTIONS**

One adult in your group should complete the questionnaire. It should only take a few minutes. When you have completed the questionnaire, please seal it with the sticker provided and drop it in any U.S. mailbox. We appreciate your help.

**PRIVACY ACT and PAPERWORK REDUCTION ACT statement:** 16 U.S.C. 1a-7 authorize collection of this information. This information will be used by park managers to better serve the public. Response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. Your name is requested for follow-up mailing purposes only. When analysis of the questionnaire is completed, all name and address files will be destroyed. Thus the permanent data will be anonymous. Please do not put your name or that of any member of your group on the questionnaire. Data collected through visitor surveys may be disclosed to the Department of Justice when relevant to litigation or anticipated litigation, or to appropriate Federal, State, local or foreign agencies responsible for investigating or prosecuting a violation of law.

**Burden estimate statement:** Public reporting burden for this form is estimated to average 12 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to the Service Information Collection Clearance Officer, National Park Service, P.O. Box 37127, Washington, D.C. 20013-7127; and to the Office of Management and Budget, Paperwork Reduction Project, 1024-0000, Washington, D.C. 20503.

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## YOUR VISIT TO SAN JUAN ISLAND NHP

1. Prior to your visit, were you aware that San Juan Island National Historical Park existed?

\_\_\_\_\_ YES      \_\_\_\_\_ NO      \_\_\_\_\_ NOT SURE

2. Prior to your visit, how did you and your group get information about San Juan Island National Historical Park? Please check (✓) **all** that apply.

\_\_\_\_\_ RECEIVED NO INFORMATION PRIOR TO VISIT - **GO ON TO QUESTION 3**

\_\_\_\_\_ TRAVEL GUIDE/TOUR BOOK

\_\_\_\_\_ TRAVEL AGENCY

\_\_\_\_\_ FRIENDS OR RELATIVES

\_\_\_\_\_ ISLAND RESIDENTS

\_\_\_\_\_ PREVIOUS VISIT(S)

\_\_\_\_\_ ISLAND PUBLIC INFORMATION TELEVISION CHANNEL

\_\_\_\_\_ NEWS MEDIA (other television programs, radio, newspaper,  
magazine)

\_\_\_\_\_ MAPS OR BROCHURES

\_\_\_\_\_ SEATTLE OUTDOOR RECREATION INFORMATION CENTER

\_\_\_\_\_ PARK ENTRANCE SIGNS

\_\_\_\_\_ TELEPHONE OR WRITTEN INQUIRY TO THE PARK

\_\_\_\_\_ OTHER (Please specify: \_\_\_\_\_)

3. Did you stop at the Friday Harbor Visitor Center before visiting either of the other units (American Camp/English Camp) of San Juan Island National Historical Park?

\_\_\_\_\_ YES          \_\_\_\_\_ NO

4. What forms of transportation did you and your group use to get to **San Juan Island**? Please check (✓) **all** that apply.

\_\_\_\_\_ COMMERCIAL PLANE          \_\_\_\_\_ COMMERCIAL BOAT/SHIP  
 \_\_\_\_\_ PRIVATE PLANE          \_\_\_\_\_ PRIVATE BOAT  
 \_\_\_\_\_ FERRY          \_\_\_\_\_ OTHER (Please specify: \_\_\_\_\_)  
 \_\_\_\_\_ )

5. On this visit, what forms of transportation on the island did you and your group use to get to **San Juan Island National Historical Park**? Please check (✓) **all** that apply.

\_\_\_\_\_ PRIVATE VEHICLE          \_\_\_\_\_ BICYCLE  
 \_\_\_\_\_ RENTAL CAR/VAN          \_\_\_\_\_ TAXI/BUS  
 \_\_\_\_\_ MOPED  
 \_\_\_\_\_ OTHER (Please specify: \_\_\_\_\_)

6. On this visit, how much time did you and your group spend at San Juan Island National Historical Park, including American Camp, English Camp and the Friday Harbor Visitor Center?

\_\_\_\_\_ NUMBER OF HOURS

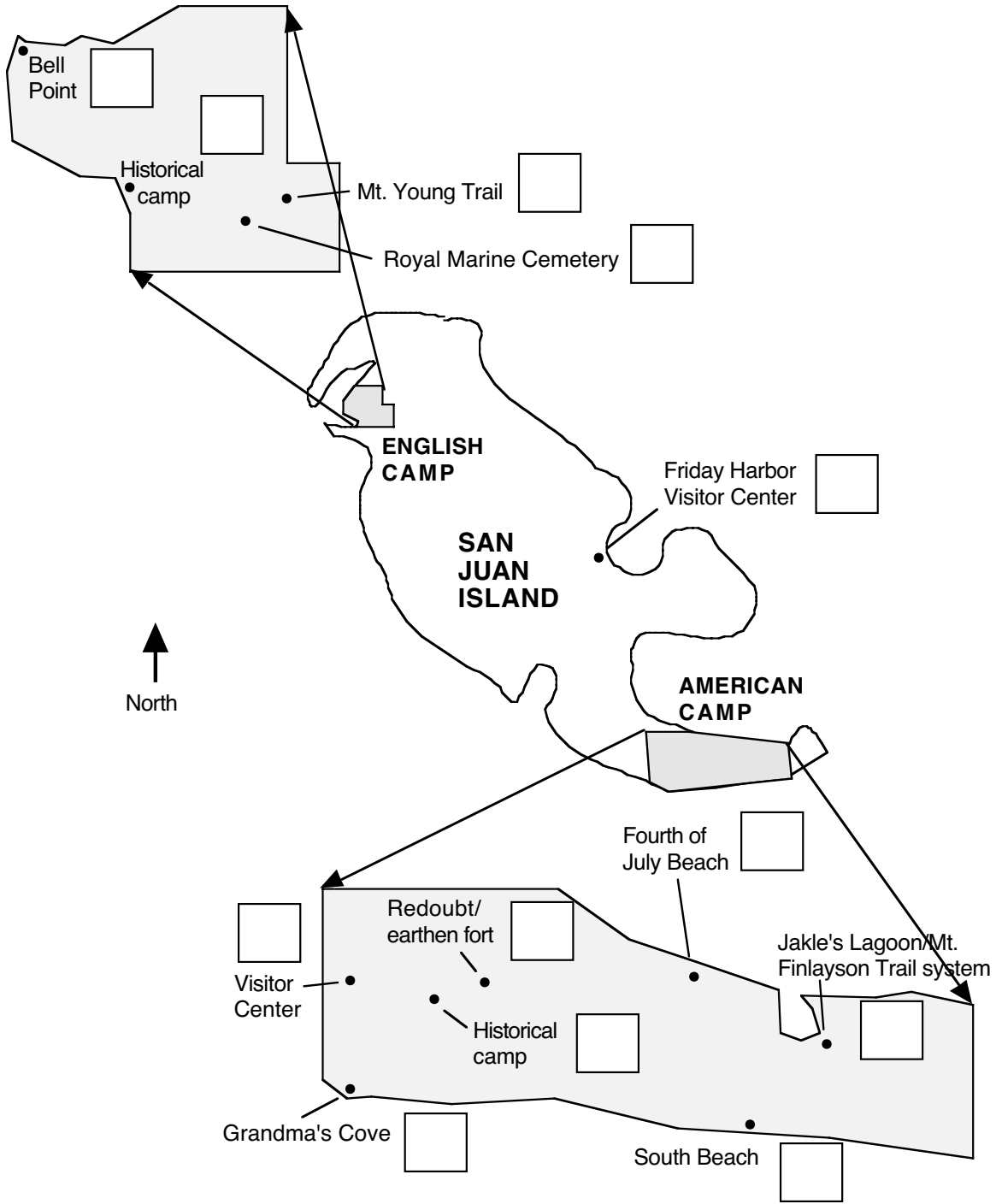
7. On this visit, how much time did you and your group spend on San Juan Island?

If less than 24 hours          \_\_\_\_\_ NUMBER OF HOURS

If 24 hours or more          \_\_\_\_\_ NUMBER OF DAYS

## VISITING SAN JUAN ISLAND NATIONAL HISTORICAL PARK

8. On the map below, please check (✓) the sites that you and your group visited at San Juan Island National Historical Park during this trip.



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## YOUR ACTIVITIES

9. On the list below, please check (✓) **all** of the activities that you and your group participated in at San Juan Island National Historical Park (American Camp, English Camp, and Friday Harbor Visitor Center) during this visit.

\_\_\_\_\_ SIGHTSEE

\_\_\_\_\_ WALK/HIKE TRAIL(S)

\_\_\_\_\_ JOG

\_\_\_\_\_ WALK PET(S)

\_\_\_\_\_ HORSEBACK RIDE

\_\_\_\_\_ VIEW WILDLIFE/WATCH BIRDS

\_\_\_\_\_ TAKE PHOTOGRAPHS

\_\_\_\_\_ PICNIC

\_\_\_\_\_ FISH/DIG SHELLFISH

\_\_\_\_\_ BEACH ACTIVITIES (beachcomb, wade, sunbathe, etc.)

\_\_\_\_\_ OTHER (Please describe: \_\_\_\_\_)

10. Which of the following interpretive services did you and your group use during your visit to San Juan Island National Historical Park? Please check (✓) **all** that apply.

\_\_\_\_\_ VIEW HISTORIC BUILDINGS/FEATURES

\_\_\_\_\_ VISIT VISITOR CENTER(S)

\_\_\_\_\_ VIEW VISITOR CENTER EXHIBITS

\_\_\_\_\_ VIEW OUTDOOR EXHIBITS

\_\_\_\_\_ VIEW ENGLISH CAMP SLIDE SHOW

\_\_\_\_\_ ATTEND RANGER-LED PROGRAM/HISTORICAL REENACTMENT

## YOU AND YOUR OPINIONS

11. How many people were in your group?

\_\_\_\_\_ NUMBER OF PEOPLE

12. What kind of group were you with? Please check (✓) only **one**.

\_\_\_\_\_ ALONE

\_\_\_\_\_ FAMILY

\_\_\_\_\_ FRIENDS

\_\_\_\_\_ FAMILY AND FRIENDS

\_\_\_\_\_ OTHER (Please describe: \_\_\_\_\_)

13. Were you with a guided tour group?

\_\_\_\_\_ YES

\_\_\_\_\_ NO

14. For you and your group, please indicate:

	<b>CURRENT AGE</b>	<b>U.S. ZIP CODE OR NAME OF FOREIGN COUNTRY</b>	<b>NUMBER OF TIMES VISITED PARK (INCLUDING THIS VISIT)</b>
YOURSELF	_____	_____	_____
MEMBER #2	_____	_____	_____
MEMBER #3	_____	_____	_____
MEMBER #4	_____	_____	_____
MEMBER #5	_____	_____	_____
MEMBER #6	_____	_____	_____
MEMBER #7	_____	_____	_____

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19. In your own words, what are the main ideas that you learned about the history of San Juan Island National Historical Park?

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20. On a future visit, what subjects would you be most interested in learning about? Please check(✓) **all** that apply.

- NATIVE AMERICAN INHABITANTS
- HISTORY OF THE "PIG WAR"
- HISTORY OF EARLY SETTLEMENTS AFTER THE "PIG WAR"
- NATURAL HISTORY (plants and animals)
- OTHER (Please specify: \_\_\_\_\_)

21. On a future visit, how would you prefer to learn about the cultural and natural history of the park? Please check(✓) **all** that apply.

- ROADSIDE EXHIBITS
- TRAILSIDE EXHIBITS
- VISITOR CENTER EXHIBITS
- PRINTED MATERIALS (brochures, maps, etc.)
- AUDIOVISUAL (videos, movies, slide shows, etc.)
- INTERACTIVE COMPUTER
- RANGER-GUIDED WALKS/TOURS
- HISTORICAL REENACTMENTS
- ROVING RANGERS
- VISITOR OR INFORMATION STATION PERSONNEL

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22. If you were a manager planning for the future of San Juan Island National Historical Park, what would you propose? Please be specific.

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23. Is there anything else you and your group would like to tell us about your visit to San Juan Island National Historical Park?

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Thank you for your help! Please seal the questionnaire with the sticker provided and drop it in any U.S. mailbox.



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**OFFICIAL BUSINESS**

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